

# Connecting to the SMTP Relay

This is a closed service only available to Gamma NextGen Broadband customers. This is a relay service only and Gamma takes no responsibility for email content filtering or other regulatory compliance e.g. logging of message traffic.

Gamma's SMTP relay can be found at [smtprelay.business-access.co.uk](https://smtprelay.business-access.co.uk). No other credentials are required.

## Bulk Mailing

Gamma's SMTP Relay does not support bulk mailing. Bulk mailing is defined as:

E-mails with more than 120 recipients per email

Sending E-mails at a rate of over 10 emails per minute

## Other Restrictions

Gamma's SMTP Relay will not process E-mails that are larger than 28 Mega Bytes (MB) in size.

## Potential Error Messages

Relaying denied - Not a recognised IP address.

Relaying denied by ISP - We have specifically blocked this user. There may be an active ticket regarding it.

Admin Prob - Max recipients reached, as above.

Rate Limit exceeded - Limit above reached.

Size too big - As above, for the email and it's attachments.

Please note:

We explicitly reserve the right to change the rules governing the SMTP relay service at any time with or without prior notice.

## **Gamma's DNS servers are**

Primary: **88.215.61.255**

Secondary: **88.215.63.255**