

System Level Functionality

As a channel partner you have access to system level functionality where you can manage certain settings that can be applied across all Contact companies associated with your account. This can help make setting up Contact quicker and more efficient.

System Level vs Company Level

The standard administrator access sits at the company level where any changes made will only apply to that particular customer company. The system level sits above this and can only be accessed by Channel Partners and support staff.

There are more settings that are available to be configured at the company level so some individual configuration is always likely to be required. However, the system level settings can help speed up the initial configuration process as settings that are likely to be the same within each company can be easily shared.

Access the System Level

You can access the system level by logging into any of your customer Contact companies via the Gamma Portal. When you log in you will automatically be at the company level of the company you selected.

1. Click on **(C) Company Name**
2. In the Set View pop-up **scroll up and select None**
3. Click **OK**
4. You will then be at **(S) System level**

System Level Settings

Settings at the system level will work in one of three ways:

- Configure a setting that will then be automatically available within all your companies.
- Configure a setting and then choose which of your companies you want to make the configuration available to.
- Able to view settings to understand how different settings are configured.