

Raising a FibreXchange Fault

Suspected faults should be raised to Gamma via the following contact options:

FibreXchange Support

Provisioning Email: FTTPL3Orders@gamma.co.uk

Provisioning contact number: 0161 241 8318

Faults Email: FTTPL3faults@gamma.co.uk

Phone: 0161 388 9784

It is essential that first line checks have been completed to ensure possible causes have been ruled out. These are often quicker to resolve and will get your customer back online much sooner.

Please Note

The **Broadband Health Check** is **not currently available** for FibreXchange orders.