

Ceasing Gamma AI Concierge

If you wish to cease a customer's AI Concierge account, you can do so by contacting the Gamma support team via the following -

- 08081788000
- aiconcieresupport@gamma.co.uk

The account will be ceased and the email address associated to the account will receive an email informing them that their Gamma AI Concierge service has been ceased.

Please note: The following will occur once an Gamma AI Concierge account is ceased -
All AI assistants will be deleted
All phone numbers associated to the account will be unassigned and enter a 90-day quarantine period
All tenant data will be permanently removed
Once the cease request has begun the above actions are irreversible.