

# Cease a Horizon Company

In order to cease a Horizon company you need to remove the users, call groups and subscriptions. Gamma will not cease any companies that still have any remaining users, call groups or subscriptions still live.

**Note:** If you use Horizon Contact with your Horizon company please refer to [Ceasing Horizon & Horizon Contact](#).

## Cease a Horizon Company

1. Remove **all users** from the Horizon company
2. Remove **all call groups** from the Horizon company
3. Remove **the Voice Portal** by going to Administration, Voice Portal and selecting "Remove Voice Portal"
4. Remove **all the bolt-ons** by following the "[Remove Bolt-Ons](#)" process.
5. Follow the [Cease Subscriptions](#) process.
6. Using the Actions drop-down, select "**Cease Company**" and follow the prompts.

**Note:** Any ported-in numbers that are not being used for the same customers on another Gamma Product will be returned to the Range Holder unless already exported to another Communications Provider.