

Horizon Integrator

Onboarding Form Introduction

To join the Select Installer program a standard contract needs to be agreed between the Reseller and Mondago.

Please complete this onboarding document and return to servicedesk@helpcti.com.

Mondago will then evaluate this and, if you are eligible for the program, they will return the standard contract for your review and signature.

Select Installer Add-ins

Please select the add-ins you wish to be Select Installer for and provide the additional information requested

SSA Application	Capita SIMS
Select if you want to install this SSA	☐
Select if you are currently active in this vertical sector	☐
If you are already active in this sector, please provide an approximate number of the number of end customers using the Business Application you are providing telephony services to?	
If you are not currently active in the sector, please explain your reasons for wanting to be a Select Installer for this SSA?	

SSA Application	TPP SystemOne
Select if you want to install this SSA	☐

Select if you are currently active in this vertical sector	☐
If you are already active in this sector, please provide an approximate number of the number of end customers using the Business Application you are providing telephony services to .	
If you are not currently active in the sector, please explain your reasons for wanting to be a Select Installer for this SSA?	

Contacts

The following information will assist us in communicating more efficiently with your organisation.

Reseller Contact

Details	
Name	
Phone	
Email	

Primary contact:

The person Mondago will deal with for any queries or changes to the program and/or contract terms

Details	
Name	
Phone	
Email	

Invoicing Contact & Address:

The person/email where we will send invoices.

Details	
Name:	
Phone:	
Billing Street	
City/ST/ZIP	
Direct Email:	
Billing email: (if different)	

Support Escalation Contact:

In the event one of your customers contacts us directly for support, this is the person/email that we copy in on the response we send the customer, to direct them back to you for primary support

Details	
Name	
Phone	
Email	

New Version Release Notification and Testing:

The person we should notify when we build a new release of the SSA for you to test before releasing to your customers.

Details	
Name	
Phone	

Email	
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Training Contact(s):

The best person with whom we should coordinate any product support training

Details	
Name	
Phone	
Email	