

Horizon Bolt-Ons

Manage Bolt-Ons

If there is a bolt-on that you cannot see on this page then please contact the Internal Account Manager team or your Business Development Manager.

Add Bolt-Ons

Step 1

From the Gamma Portal, go to “Provisioning and Service Management”, “Hosted”, “Horizon” and “Horizon Manage Company”.

Step 2

Find the company that you wish to add sites to using the Actions drop down select “Manage Bolt-ons”

	Company Name	Reseller ID	Domain	Main Site	Contact Name	Contact Email	Actions
✔	MikeGammaTest	1389	mikegammatest2.gammatest	Migration Test 1	MikeSmith	mike.smith@gamma.co.uk	☰ Actions ▾
✔	Mircea_1903HorHotfix	1389	mircea.com	sitename1	mirceaPurluca	mircea.purluca@gamma.co.uk	☰ Actions ▾
✔	19marchassured	1389	19marchassured.com	19marchassured	RichJames	richard.james@gamma.co.uk	☰ Actions ▾
✔	dantest19mar1	1389	dantest19mar1.com	dantest19mar1	DanEdwards	daniel.edwards@gamma.co.uk	☰ Actions ▾
✔	19MarchTom1	1389	19marchtom1.co.uk	19MarchTom1	ThomasBoardman	thomas.boardman@gamma.co.uk	⚙️ Manage Company ⚙️ Manage Administrators ⚙️ Manage Boltons ⚙️ Add Subscriptions ⚙️ Manage Numbers ⚙️ Manage Devices ⚙️ Manage Sites
✔	19marchcomm	1389	19marchcomm.com	19marchcomm	RichJames	richard.james@gamma.co.uk	☰ Actions ▾
✔	19MarchTom2	1389	19marchtom2.co.uk	19MarchTom2	ThomasBoardman	thomas.boardman@gamma.co.uk	☰ Actions ▾
✔	dantest19mar2	1389	dantest19mar2.com	dantest19mar2	DanEdwards	daniel.edwards@gamma.co.uk	☰ Actions ▾
✔	19marschools	1389	19marschools.com	19marschools	RichJames	richard.james@gamma.co.uk	☰ Actions ▾
✔	19MarchTom3	1389	19marchtom3.co.uk	19MarchTom3	ThomasBoardman	thomas.boardman@gamma.co.uk	👤 Login to Horizon ⚙️ Health Check 🗑️ Cease Company

Step 3

The “Service Pack Summary” will tell you how many Group Advanced Settings you’ve got available and how many are in use and the Add-ons Summary will tell you about individual bolt-ons.

Scroll down to the bottom of the page to the “Add More Bolt-ons” button

The screenshot displays the 'Manage Boltons' interface for a company named 'GammaStaffLive'. It shows site access to 'Converged Ethernet Services' and a company age of '3 Years, 5 Months, 17 Days'. The interface is divided into two main sections: 'Service Pack Summary' and 'Addons Summary'.

Service Pack Summary

Service Pack Name	Available	In Use
GroupAdvancedSettings	41	37

Addons Summary

Addon Name	Available	In Use
Auto Attendant	19	34
CallParking	0	8
CallPickUp	160	22
Call Queue Group	30	41
Call Queue Group User	6	126
Hunt Group	4	321
InstantConferenceGroup	174	9
Voice Mail	94	873
Page Group	6	10
Integrator	83	95
Integrator CRM	63	115
Call Centre Group	7	21
Call Centre Agent Client	5	21
Call Centre Agent	2	54
Call Centre Supervisor Client	1	6

At the bottom of the interface, there are three buttons: 'Back', 'Remove Existing Boltons', and 'Add More Boltons'.

Step 4

Using the Quantity to Add fields, free type into the text boxes and once you’re happy with this, click “Submit”.

You will be presented with an Order ID if you wish to track your order.

Remove Bolt Ons

Step 1

From the Gamma Portal, go to “Provisioning and Service Management”, “Hosted”, “Horizon” and “Horizon Manage Company”.

Step 2

Find the company that you wish to add sites to using the Actions drop-down down select “Manage Boltons”

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Step 3

The “Service Pack Summary” will tell you how many Group Advanced Settings you’ve got available and how many are in use and the Addons Summary will tell you about individual bolt-ons.

Scroll down to the bottom of the page and select the “Remove Existing Boltons” button.

Manage Bolt-ons

Company Name: GammaStaffLive

Site Access: Converged Ethernet Services

Company age: 3 Years, 5 Months, 17 Days

Service Pack Summary

Service Pack Name	Available	In Use
GroupAdvancedSettings	41	37

Addons Summary

Addon Name	Available	In Use
Auto Attendant	19	34
CallParking	0	8
CallPickUp	160	22
Call Queue Group	30	41
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Integrator CRM	63	115
Call Centre Group	7	21
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← Back

✖ Remove Existing Bolt-ons

+ Add More Bolt-ons

Step 4

Using the “Quantity to Remove” field, select how many bolt-ons you’d like to remove from your Horizon Company.

Click “Submit” and then you’ll be asked to give a reason as to why you are removing the bolt-on(s).

Ordering New Hardware

Your hardware should be delivered to your chosen destination within 5 working days. By the time you receive them, the MAC addresses for the devices will have been uploaded to the Horizon Portal.

Step 1

From the Gamma Portal, go to “Provisioning and Service Management”, “Hosted”, “Horizon” and

“Horizon Manage Company”.

Step 2

Find the company that you wish to add sites to using the Actions drop-down and selecting “Manage Devices”

	Company Name	Reseller ID	Domain	Main Site	Contact Name	Contact Email	Actions
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Step 3

From here, you can add the amount of additional hardware you require, which is displayed to you in a table.

Scroll down and enter the postcode of the address you want the CPE delivered to. Clicking on the find the address button will search for the address and bring up an additional drop-down menu which will allow you to find the address.

Alternatively, you can free-type the address into the boxes.

Step 4

You can view your Horizon Fund and select how much you want to spend on your order.

This panel is dynamically updated based on all the information that you have entered on this page and will pull through any saved funds from previous orders which can be spent.

“Total Funds” is funds that have been saved from previous orders that have not yet been spent.

“Total hardware cost on this order” will change any time you add or remove hardware on this order, and is the total cost of your hardware on this order.

The “Fund to Spend” value is defaulted to the maximum value that you can spend on this order. This will be the “Total hardware cost on this order” value, up to the “Total Funds” figure. If you want to, you can change this value to any value below the “Fund to spend” figure. This can be between £00.00 (and thus saving your funds) up to the figure that is already in the text box.

Confirm that you are going to be deducting what you have agreed to and you can continue with your order.

Gamma will not be refunding any errors made during this step. Please ensure that you select the correct value that you want to spend on this order.

Horizon Fund

Total funds: £1394780.88

Total hardware cost on this order: £0.00

Horizon fund can be applied as a credit to your bill to cover the cost of your Horizon hardware.

Fund to spend: £

I accept that I am going to be deducting a total of £0.00 from my Horizon fund and this is non-refundable. The new value of my Horizon fund after this order will be £1394780.88

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Once you’ve done this, click on “Submit”.

Transfer Hardware between Companies

You can transfer devices from one company to another on your account as long as the device is not

assigned to any user on the Horizon Portal. When you are transferring a device, the codec settings are transferred as well from the previous company. Once the transfer has been completed, the codec can be changed as normal.

Important

If you have multiple Gamma accounts you cannot transfer these handsets between them. This process is only for those devices that are on the same account.

Step 1

From the Gamma Portal, go to “Provisioning and Service Management”, “Hosted”, “Horizon” and “Horizon Manage Company”.

Step 2

Find the company that you wish to add sites to using the Actions drop-down down select “Manage Devices”


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✓	dantest19mar2	1389	dantest19mar2.com	dantest19mar2	DanEdwards	daniel.edwards@gamma.co.uk	☰ Actions ▾
✓	19marschools	1389	19marschools.com	19marschools	RichJames	richard.james@gamma.co.uk	☰ Actions ▾
✓	19MarchTom3	1389	19marchtom3.co.uk	19MarchTom3	ThomasBoardman	thomas.boardman@gamma.co.uk	☰ Actions ▾

- ⚙️ Manage Company
- ⚙️ Manage Administrators
- ⚙️ Manage Boltons
- ⚙️ Add Subscriptions
- ⚙️ Manage Numbers
- ⚙️ Manage Devices
- ⚙️ Manage Sites
- 👤 Login to Horizon
- 🔍 Health Check
- 🗑️ Cease Company






Step 3

Scroll to the bottom of the page and select “Transfer Devices”.

Manage Devices

 Please order at least once device

Additional CPE request

Hardware Manufacturer	Model Type	Quantity	Power Supply
	SPA504G	<input type="text" value="0"/>	<input type="text" value="0"/>
	SPA122	<input type="text" value="0"/>	N/A
	SPA500DS	<input type="text" value="0"/>	
	SoundStation IP 5000	<input type="text" value="0"/>	<input type="text" value="0"/>
	VVX 500	<input type="text" value="0"/>	<input type="text" value="0"/>
	VVX 310	<input type="text" value="0"/>	<input type="text" value="0"/>
	VVX 600	<input type="text" value="0"/>	<input type="text" value="0"/>
	SoundStation IP 7000	<input type="text" value="0"/>	<input type="text" value="0"/>
	SoundStation IP 7000 Extra Mics - 2 Pack	<input type="text" value="0"/>	N/A
	VVX 411	<input type="text" value="0"/>	<input type="text" value="0"/>
	VVX Colour Expansion Module	<input type="text" value="0"/>	
	VVX Expansion Module	<input type="text" value="0"/>	
	Trio 8500 Conference Unit	<input type="text" value="0"/>	<input type="text" value="0"/>
	Trio 8800 Conference Unit	<input type="text" value="0"/>	<input type="text" value="0"/>
	Trio Extra Microphones	<input type="text" value="0"/>	N/A
	VVX 150	<input type="text" value="0"/>	<input type="text" value="0"/>
		W52P DECT Handset and Base Unit	<input type="text" value="0"/>
DECT Repeater		<input type="text" value="0"/>	N/A
W52H Additional DECT Handset		<input type="text" value="0"/>	N/A
	Sennheiser SC 665 USB	<input type="text" value="0"/>	N/A
	Plantronics Blackwire 5220 USB	<input type="text" value="0"/>	N/A

Delivery Address

FAO/Site Contact *

Postcode: *

Contact Number: *

Delivery Instructions

[← Back](#) [✎ Transfer Devices](#) [✓ Submit](#)

A list of devices that are on the account is displayed. You'll be presented with:

- The MAC Address
- The Make and Model of the handset
- If it is "Assigned" to a user or "Un-assigned".

If a handset is "Assigned" then you cannot select this and the tick box is disabled. You will need to un-assign this handset from the user within the Horizon portal.

Select the device(s) that you want to transfer by using the tick boxes. Using the "To" drop-down box, select the Company on your account that you want to transfer to.

Click "*Submit*".

Transfer Devices

Vendor:

Model:

Mac Address:

	Mac Address	Vendor	Model	Device Status
<input type="checkbox"/>	567567567656	Cisco	SPA122	Pending
<input type="checkbox"/>	58BFEA11A8CE	Cisco	SPA502G	Pending
<input type="checkbox"/>	58BFEA11AD74	Cisco	SPA502G	Pending
<input type="checkbox"/>	741741852045	Cisco	SPA509G	Pending
<input type="checkbox"/>	58BFEA11AE40	Cisco	SPA502G	Pending
<input type="checkbox"/>	58BFEA11AD3F	Cisco	SPA502G	Pending
<input type="checkbox"/>	123321111444	Cisco	SPA525G	Pending
<input type="checkbox"/>	956756755675	Cisco	SPA525G	Pending
<input type="checkbox"/>	011AA0888927	Polycom	650	Pending
<input type="checkbox"/>	011AA0888987	Polycom	650	Pending
<input type="checkbox"/>	954654656575	Polycom	VVX500	Pending
<input type="checkbox"/>	543987978676	Cisco	302DKit	Pending
<input type="checkbox"/>	164319000187	Polycom	331	Unassigned
<input type="checkbox"/>	546934524234	Polycom	VVX600	Pending
<input type="checkbox"/>	125475457956	Polycom	650	Assigned
<input type="checkbox"/>	676767676767	Polycom	VVX410	Assigned
<input type="checkbox"/>	785675675676	Polycom	650	Assigned
<input type="checkbox"/>	864564465466	Polycom	650	Assigned
<input type="checkbox"/>	789456159487	Polycom	VVX410	Assigned
<input type="checkbox"/>	111111111183	Cisco	SPA501G	Assigned
<input type="checkbox"/>	789789851201	Polycom	VVX410	Assigned
<input type="checkbox"/>	111111111188	Polycom	650	Assigned
<input type="checkbox"/>	CBACBA154001	Cisco	302DKit	Assigned
<input type="checkbox"/>	00000000729	Cisco	SPA504G	Assigned
<input type="checkbox"/>	123456789159	Polycom	650	Assigned

Destination Company

From: MattCompany

To: *