

# Distinctive Ringing for External Calls

Distinctive Ringing for External Calls gives the handset a different ringtone to calls that come from another Horizon user on the same Company

## Setup Distinctive Ringing as a Company Administrator

### Step 1

Log into the Gamma Portal and go to Provisioning and Service Management, Hosted, Horizon and Horizon Manage Company.

### Step 2

Select your account and login to the company that you want by using the "Actions" button and selecting "Login to Horizon".

### Step 3

Click the "Users" option and then select "List Users" so you can search for the user that you want enable/disable do not disturb for.

Locate the user and click the "Edit" button.

### Step 4

Click the "Call Setup" tab and then select "Settings" under Incoming Calls. From here you can set the Distinctive Ring for External Calls to be on or off for the user.

## Edit Bernice Test

[Profile](#)[Personal Details](#)[DDI](#)[Services](#)[Call Setup](#)[Permissions](#)[Phone](#)[Barring](#)[Call Centre](#)

### Incoming Calls

[Call Handling](#)[Twinning](#)[Blacklist](#)[Settings](#)[Advanced](#) ▾

### Outgoing Calls

[Speed Dial](#)[Settings](#)

### In Call Options

[Call Transfer](#)[Settings](#)

### Settings

[Call Forwarding](#)[Hot Desk](#)[Call Recording](#)[Manage Profile](#)[Remote Office](#)

## Incoming Call Settings

### Settings

Reject Withheld Numbers

 off

Enable music for calls on hold

 on

Lookup Caller ID when none is Provided

 off

Present Incoming Caller's ID for External Calls

 on

Present Incoming Caller's ID for Internal Calls

 on

Do Not Disturb

 off

Distinctive Ring for External Calls

 off

WH?T

 Apply