

Horizon Fraud Management

For more information on Fraud Management you should view our [Horizon Fraud Management Service Description](#).

Setup / Amend Fraud Management

Step 1

From the Gamma Portal, go to “Provisioning and Service Management”, “Hosted”, “Horizon” and “Horizon Manage Company”.

Step 2

Find the company that you wish to add sites to using the Actions drop-down down select “Manage Company”

	Company Name	Reseller ID	Domain	Main Site	Contact Name	Contact Email	Actions
✓	MikeGammaTest	1389	mikegammatest2.gammatest	Migration Test 1	MikeSmith	mike.smith@gamma.co.uk	☰ Actions ▾
✓	Mircea_1903HorHotfix	1389	mircea.com	sitename1	mirceaPurluca	mircea.purluca@gamma.co.uk	⚙️ Manage Company ⚙️ Manage Administrators ⚙️ Manage Boltons ⚙️ Add Subscriptions ⚙️ Manage Numbers ⚙️ Manage Devices ⚙️ Manage Sites
✓	19marchassured	1389	19marchassured.com	19marchassured	RichJames	richard.james@gamma.co.uk	
✓	dantest19mar1	1389	dantest19mar1.com	dantest19mar1	DanEdwards	daniel.edwards@gamma.co.uk	
✓	19MarchTom1	1389	19marchtom1.co.uk	19MarchTom1	ThomasBoardman	thomas.boardman@gamma.co.uk	
✓	19marchcomm	1389	19marchcomm.com	19marchcomm	RichJames	richard.james@gamma.co.uk	
✓	19MarchTom2	1389	19marchtom2.co.uk	19MarchTom2	ThomasBoardman	thomas.boardman@gamma.co.uk	👤 Login to Horizon ⚙️ Health Check 🗑️ Cease Company

Step 3

From here you select the “Restriction” tab and select “Fraud Management”.

Manage Company

Branding Settings Restriction

Restriction

Service Restriction

⚙️ Restrict Service ⚙️ Fraud Management

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Step 4

You can change the settings of your Fraud Management service for your Horizon Company.

From here you can switch Fraud Management On or Off and select your daily spend limit (defaulted to £500).

In the "Warning (%)" text box enter at what threshold you'd like us to send a warning text/email out (defaulted to 70%).

If you want to set up Fraud Management and have it go to multiple email addresses you can do this by separating the email addresses with a semi-colon. For example, richard.james@gamma.co.uk; roy.farrow@gamma.co.uk; portalfeedback@gamma.co.uk

	Company Name	Reseller ID	Domain	Main Site	Contact Name	Contact Email	Actions
✓	MikeGammaTest	1389	mikegammatest2.gammatest	Migration Test 1	MikeSmith	mike.smith@gamma.co.uk	Actions ▾
✓	Mircea_1903HorHotfix	1389	mircea.com	sitename1	mirceaPurluca	mircea.purluca@gamma.co.uk	<ul style="list-style-type: none"> Manage Company Manage Administrators Manage Boltons Add Subscriptions Manage Numbers Manage Devices Manage Sites
✓	19marchassured	1389	19marchassured.com	19marchassured	RichJames	richard.james@gamma.co.uk	
✓	dantest19mar1	1389	dantest19mar1.com	dantest19mar1	DanEdwards	daniel.edwards@gamma.co.uk	
✓	19MarchTom1	1389	19marchtom1.co.uk	19MarchTom1	ThomasBoardman	thomas.boardman@gamma.co.uk	
✓	19marchcomm	1389	19marchcomm.com	19marchcomm	RichJames	richard.james@gamma.co.uk	
✓	19MarchTom2	1389	19marchtom2.co.uk	19MarchTom2	ThomasBoardman	thomas.boardman@gamma.co.uk	

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From here you select the “Restriction” tab and select “Fraud Management”.

Manage Company

- Branding
- Settings
- Restriction**

Restriction

Service Restriction

⚙️ Restrict Service
⚙️ Fraud Management

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Step 4

If your Horizon Company has a bar placed on it with Fraud Management being breached then you’ll follow the steps above to get to the Fraud Management screen, and then you’ll be presented with the following screen. You can switch your Fraud Management bar off by using the button.

Automatic Barring

Company Name: JasonMcMahonfsdfs

Company Barred



Warning

Calls are currently being barred as barring limit has been reached

Barring:

ON

Barring Settings

Automatic Barring Management



This order is subject to terms and conditions set out in section 5 of the Horizon Fraud Management Service Description, which can be accessed on the Horizon section of the Gamma Knowledge Base, and your supply agreement with Gamma Telecom Ltd.

Automatic Barring:

ON

Daily Spend (£):

500

Warning (%):

70

E-mail address:

jason.mcmahon@gamma.co.uk

Send SMS:



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✓ Submit