

Horizon Internet Explorer Settings for Full Screen Mode

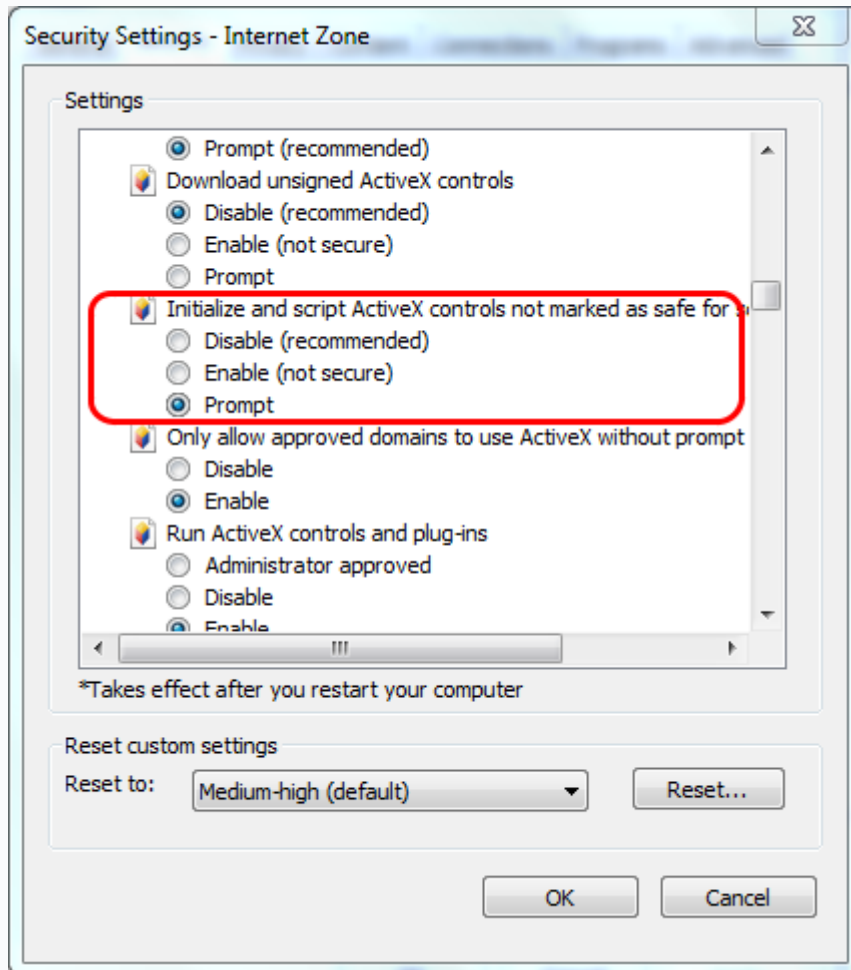
Introduction

The following instructions provide set-up guidance on how to use the Call Centre and Receptionist client on Full Screen mode via Internet Explorer.

Internet Explorer Settings for Full Screen Mode

Internet Explorer must be configured as follows to enable the Full Screen link in Receptionist. Otherwise, the link has no effect; Receptionist is not displayed in full-screen mode when the Full Screen link is clicked and no error message is displayed to the user.

- On the Internet Explorer Menu bar, select the Tools menu and then click Internet Options.
- In the Internet Options dialog box, click the Security tab and then click the Custom level... button.



- In the Security Settings - Internet Zone dialog box, scroll down to the 'Initialize and script ActiveX controls not marked as safe for scripting' setting in the ActiveX controls and plug-ins section.
- Select Enable or Prompt.
- Restart Internet Explorer.