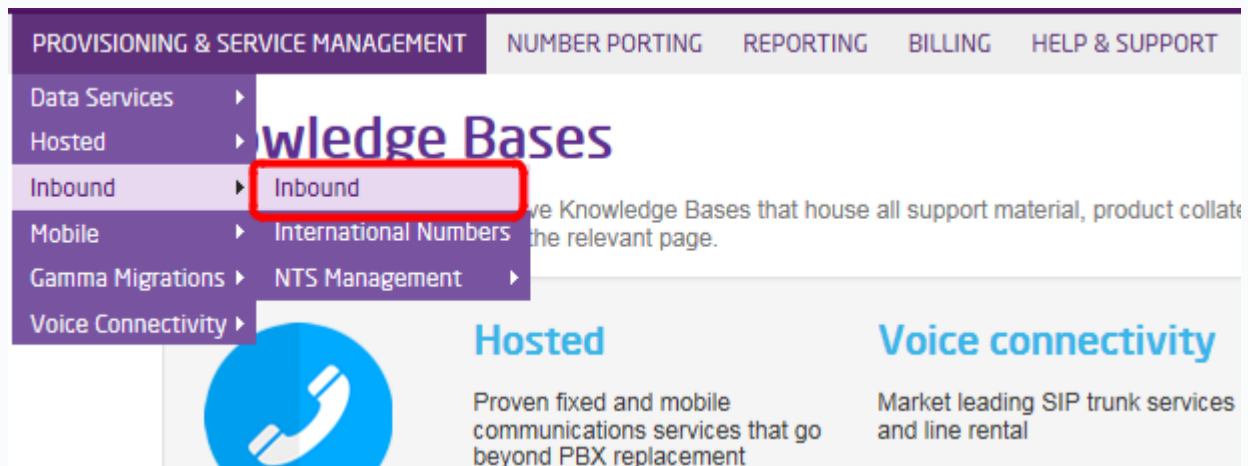


# Inbound Limit Caller Admission

Limit Caller Admissions Limit the number of calls allowed to a destination number. Ideal for protecting inbound capacity to other numbers and services during a high volume period or for maximising efficient delivery of calls to a group of agents associated to an Inbound call queue service

## How to add/remove Limit Caller Admission

First logon to the Gamma Portal and navigate to the Inbound Section under PROVISIONING AND SERVICE MANAGEMENT



Under Inbound Account management, either Add New or select Change company details from the Actions dropdown menu of an existing account.

# Inbound Account Management

Use this screen to manage and add new company accounts. Controls to edit company details, delete a company, and order products can be found to the right of the user information in the drop down box.

Reseller:

Inbound Number (Optional):  e.g. '844%' or simply '844'. Please note the '%' wildcard is allowed only at the end

Records Per Page:

Page  of 311 Results Returned : 1555

Company Reference	Login	Email	Product	Start Date	Actions
000000001111222	000000001111222	oalda.clemente@gamma.co.uk	<a href="#">Contact Pro</a>	03/07/2015 17:11	<input type="text" value="Please select"/>
000000001222222	000000001222222	oalda.clemente@gamma.co.uk	<a href="#">Contact Path</a>	02/07/2015 17:50	<input type="text" value="Please select"/>
00000000123	00000000123	oalda.clemente@gamma.co.uk	<a href="#">Contact Point</a>	02/07/2015 17:31	<input type="text" value="Please select"/>
000000001234	ibadmin1	tunde.olokesusi@gamma.co.uk	<a href="#">Contact Point</a>	18/07/2016 14:41	<input type="text" value="Please select"/>
00000000155	toibuat02	tunde.olokesusi@gamma.co.uk	<a href="#">Business Continuity</a>	28/06/2016 11:57	<input type="text" value="Please select"/>

[Add New](#) | [Change Company Logo](#) |

- Please select
- Delete
- Reset password
- Login to Inbound.com as user
- Change company details**
- Manage inbound numbers

When the edit company details screen appears simply check the Limit Caller Admissions box to add the feature to the Inbound GUI for use against destinations or uncheck to remove. Please note you will need to remove any configured LCA settings from the Inbound GUI before you can remove the feature from an account.

# Edit Company Details

---

Email:

Product:  ▼

Additional Features:

- Inbound Reports
- Enable Call recording
  - Call Recording Stored Duration (Months)  ▼
- Enable Voicemail to Email
- Enable advanced statistics
- Enable Termination to International numbers
  - Medium Risk Destinations
  - High Risk Destinations
- Enable termination to 08, 03, 0500 or 056 numbers
- Enable Network Whisper
- Enable access to Inbound App (Voicemail and Advanced Stats are mandatory for this)
- Limit Caller Admissions

---