

Inbound Manage My BC

The Manage my BC button enables you to invoke a pre designated Business Continuity plan for your Inbound number(s). There is also the option to restore the last active call plan when the BC routing is no longer required (see How to use 'One Touch' for more detailed instruction on how to use the Business Continuity functionality).

After clicking on the Manage my BC plan you will see the popup window shown below.

The screenshot shows the 'Point my number' interface in the Gamma Inbound system. A 'Manage my BC' popup window is displayed over the interface. The popup contains the following text:

Manage my BC

ⓘ You cannot activate a Business Continuity plan on a number that is aliased. The aliased number will follow the call plan of its primary number and so the primary number Business Continuity plan should be activated instead.

Please select the number(s) you wish to activate on BC plan.

Select all numbers on this account

Invoke BC Restore last active Cancel

Below the popup, two callout boxes provide instructions:

- Click here to invoke the designated BC plan for the selected number(s)
- Click here to deactivate the designated BC plan for the selected number(s)

Number	Description	Status	Aliases
	Test	Inactive	No alias make primary, make aliased
		Inactive	No alias make primary, make aliased
		Inactive	No alias make primary, make aliased