

Inbound Notifications

The screenshot shows a user interface for managing notifications. On the left, under the heading 'My notifications', there is a section titled 'Notify me when a call plan is ...'. Below this, there are five checkboxes: 'Select all', 'A call plan is activated', 'A call plan is deactivated', 'A call plan is deleted', and 'A call recording is deleted'. At the bottom of this section are 'Save' and 'Cancel' buttons. On the right, under the heading 'Send notifications to', there is a text input field for 'New e-mail address' with an '+ Add' button. Below the input field, it says 'No data is recorded'.

It is sometimes useful to advise particular people within the organisation of any updates to a call plan. This page allows the user to select the notifiable actions by clicking on the check boxes on the right. If any actions are enabled then there must be at least one valid email address entered for the notification to be sent to.

Note: Users may find that their notification emails are being treated as 'Junk' mail by their email system. If this is the case you must ensure that the email addresses Notify@myinbound.com and Noreply@Myinbound.com are added to the recipients' email 'safe' list.