

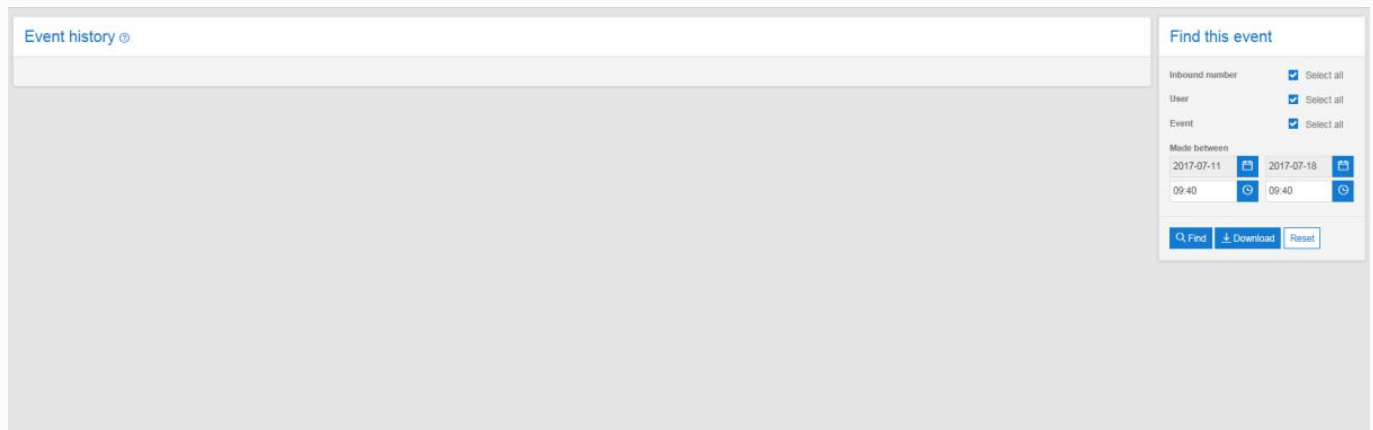
Inbound View History

View History Access Restrictions

There are no restrictions on who can view this screen.

Event history

The event history area allows you to view the history of significant events such as changes to the call plan, deletion of call recordings.



Events can be sorted into ascending or descending order based on any of the column headings. For example, to sort the events into date order simply click on the Date/Time column heading. Each subsequent click of the heading will toggle the order between ascending and descending.

Events can be downloaded into a suitable analysis tool such as excel by clicking on the Download button.

Myinbound will retain the event history for a minimum of 6 months.

Find this event

In the Find this event area you can specify the search criteria for the events you are seeking.

Search by:

- Number
- User
- Company
- Event type
- Date and time range

- The Reset button clears the search criteria back to default values.
- The Find button initiates the search.