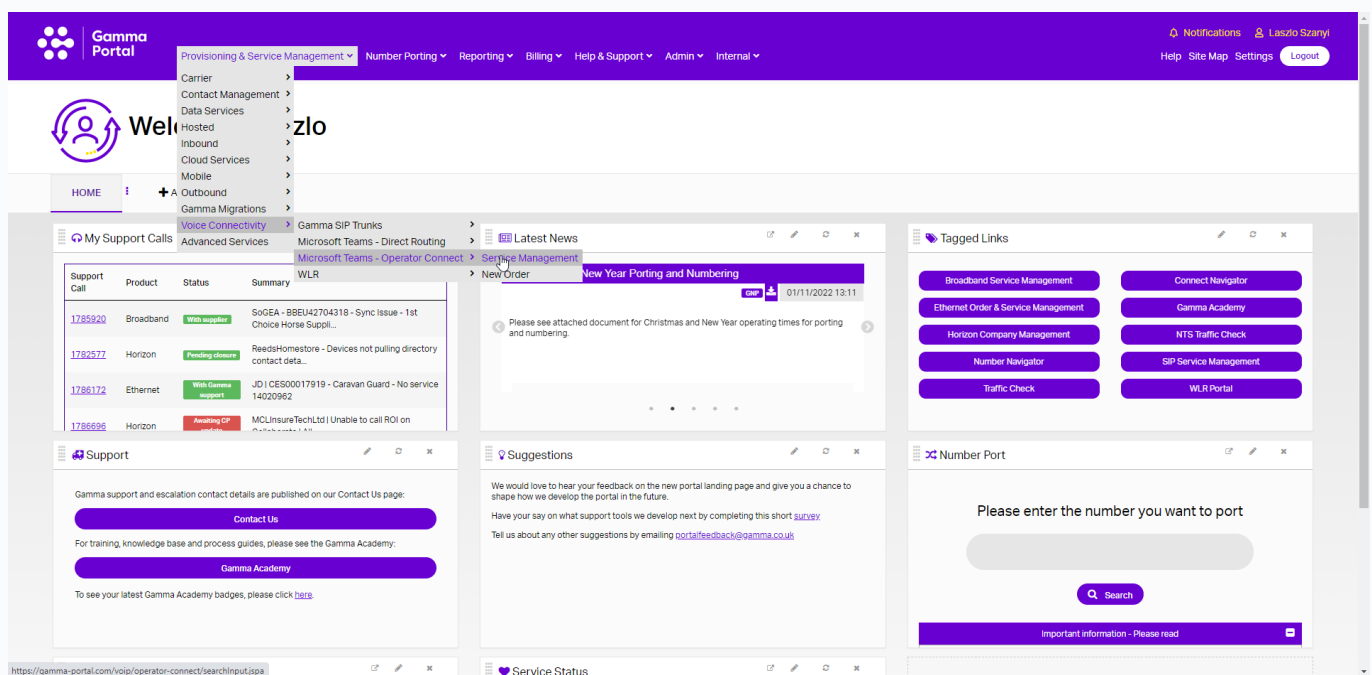


Microsoft Teams Operator Connect - Service Management and In Life Changes

To make any in life changes, you will first need to search for the relevant end point on the Gamma Portal.

Go to Provisioning & Service Management > Voice Connectivity > Microsoft Teams - Operator Connect > Service Management



Search for the required endpoint:

Microsoft Teams - Operator Connect Service Search

Use Classic Search

Search Here...

Advanced Search Options >

Search

Download

No results found

Service ID	Company	Endpoint	SBC	Status	Features	Action
There are no results for this request						

Click on View to access the end point details and select the required action.

Microsoft Teams - Operator Connect Service ID: 239662

Summary

Channel Partner Account: XXXX - Gamma Test 1 Active

Company: Sven Diagram

Service ID: 239662

ITSM Number: -

Endpoint: TO2N22PNU05708

Product Type: Microsoft Teams - Operator Connect

Product Option: SIP Trunk Call Manager

Order Date: 09/11/2022

Contract Term: Rolling monthly contract

[Change History](#)
[Back To Search](#)
[Refresh](#)

Actions

Please select an action

Please select an action

Numbers

- Add New Numbers
- Deallocate NDNs
- Migration Tool*
- Number Status Report
- Update Network CLI
- Update Number Usage
- Update Presentation Number

Endpoints

- CLI Resiliability Settings
- Update Call Barring Settings
- Update CLI Rules
- Update Endpoint Details*

Service

- Advanced Diagnostics
- Cease Endpoint
- Configure Fraud Management
- OC Update Customer Relationship
- Override Automation Defaults*

Service Details

Health Check | Service | SIP Trunk Call Manager | Numbers | Customer | History

- ✔ Service Status >
- ✔ Call Barring >
- ✔ Fraud Management >
- ✔ SIP Trunk Call Manager Service >

Numbers

Add new numbers

For adding DDIs you can follow one of the following processes:

- **Next Available Numbers** can be used for geographic numbers by following the below process using the Microsoft Teams - Operator Connect Service Management page.
- **Specific Number Requests** can be done following the Specific Geographic Number Request process and then once allocated to your account can be added using the “Specific Number” tab.
- **Non-Geographic Numbers** can be done using the Reserving Non Geographic Numbers process (please see our Gamma Numbers and Porting guide) and then adding the number using the “Specific Number” tab.

Select the account that has the endpoint you wish to Add New Numbers for and click “View”.

Click on the “Add New Numbers” option in the Actions drop-down and click Continue.

Click Save when all required Numbers added.

Microsoft Teams - Operator Connect - Add New Numbers

Add Numbers

New Gamma numbers will be provisioned with 999 Emergency Contact Address: Test House, Test Road, Roadville, RG14 5BY. If any of these numbers will be used at a different address please update the address using Contact Management -> 999 Emergency Contact.

Area Code	Specific Number	Quantity	Consecutive	Status
Please select ...			<input type="checkbox"/>	Remove

[+ Add Range](#) [Check Availability](#)

[Cancel](#) [Save](#)

Deallocate NGN

Microsoft Teams - Operator Connect - NGN Deallocation

No NGNs allocated to order
This service currently has no NGNs that are available for deallocation

[← Back](#)

Select the account that has the endpoint you wish to Deallocate NGNs for and click “View”.

Click on the “Deallocate NGNs” option in the Actions drop-down and click Continue.

This Action allows users to deallocate any previously added NGNs from the Endpoint.

Number Status Report

The Number Status Report is an important tool to plan number migration from other Gamma Product or port numbers to Gamma Operator Connect.

If a number is assigned to any of the following Microsoft Voice Products:

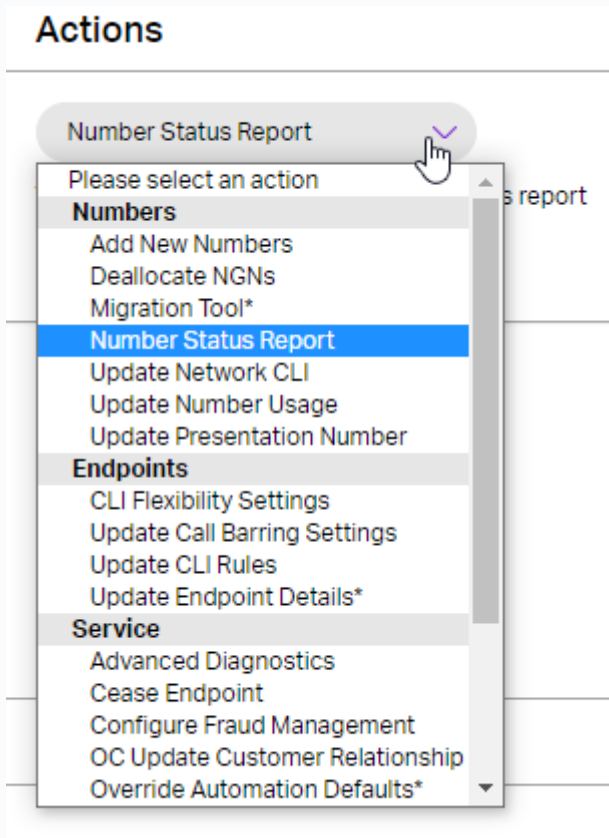
- Direct Routing
- Direct Routing on Premises (Skype for Business)
- Microsoft Calling Plan
- Operator Connect

Then the number upload to the Microsoft Tenant for Operator Connect will fail. Also, when adding multiple numbers to the Operator Connect endpoint, the whole upload will fail if any one number failed to upload. To avoid this, you should use the Number Status Report in-life action to identify any telephone numbers are already associated with any Microsoft Voice Product and require attention.

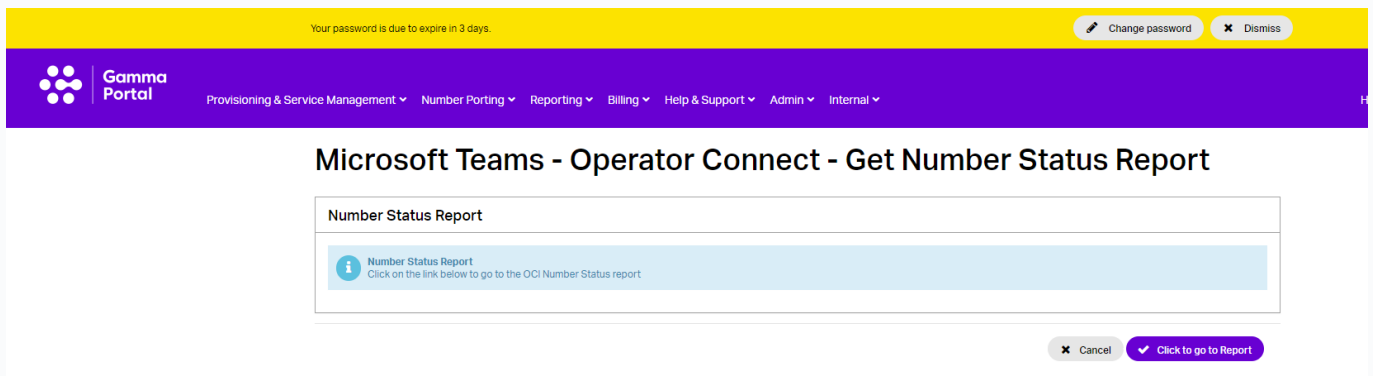
- **Please note that this check will return the actual status of the numbers, a Microsoft Teams Administrator can assign or unassign numbers at any time.**

Select the account that has the endpoint you wish to upload numbers to and click "View".

Click on the "Number Status Report" option in the Actions drop-down and click Continue



To access the Number Status Check tool “Click to go to Report”



This will take you to the following page:

Check number status

Enter numbers to check their current status within Microsoft teams. This tool will return information on current status and indicate any actions that may be required to add these numbers to an Operator Connect endpoint.

Option 1 - Manual entry

You can add individual numbers and ranges.

Numbers must:

- Include international country code
- Not include spaces or other punctuation

Phone numbers:

+4412... to optional

+ Add

Option 2 - Bulk upload numbers

Multiple numbers can be uploaded as a CSV format. [Download file example](#)

Put in headers "start","stop" at top line.

For every range add a line: "+442072808101","+442072808110"

For every single number add a new line: "+442072808111"

Numbers must:

- Include international country code
- Not include spaces or other punctuation

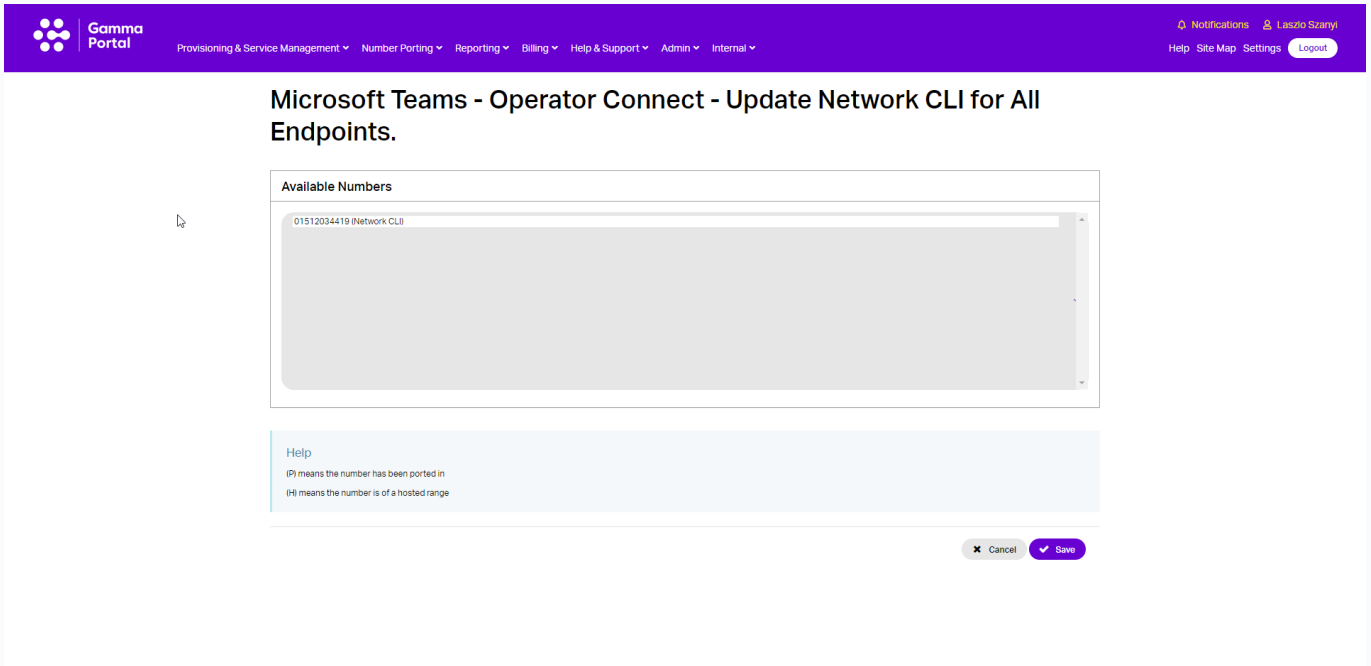


On this page you have two options; you can add number ranges and/or numbers manually or upload a CSV file. You can download the CSV file example to make sure it is compatible with the tool. Once you added all the numbers you wish to check, click "Check numbers."

Please note: if you open the file in Excel, the numbers in Excel will show in exponent form.

To make sure your phone numbers are following E.164 protocol, on Microsoft Excel highlight the column of phone numbers, under the Home tab, select Format and open Format Cells, choose a Custom Category and inside the "Type" field, type "+# ?" and click OK.

Update Network CLI



Select the account that has the endpoint you wish to change the Network CLI for and click “View”.

Click on the “Update Network CLI” option in the Actions drop-down and click Continue

This Action allows Users to change the Network CLI for the Endpoint.

Update Number Usage

Select the account that has the endpoint you wish to change the Number Usage for and click “View”.

Click on the “Update Number Usage” option in the Actions drop-down and click Continue

This Action allows Users to change the Number usage for all numbers for the Endpoint. This will enable the assignment of the number to different Users in the Microsoft Teams Tenant.

This is an additional area to help with Operator Connect Number visibility within Manage Number Usage.

The number usage status for each number can be the following:

- **User:** is the default option and these numbers can be assigned to Users (who have a full voice licence) within the MS Teams Admin Portal by the customers. When you add any number to an Operator Connect endpoint, the default usage will be set to User.
- **Voice App:** is the option reserved for Service Numbers (which have a Virtual Licence). Please note: when you add an NGN to an Operator Connect, the number usage status will be released. You will then be able to change the usage to Voice App and hit save.
- **Released:** numbers will appear in this option if the number fails to upload, or you selected this option and hit save.

Any changes WILL NOT reflect in the customers' MS Admin centre for at least 60 minutes. Switching number usage for the same number quickly causes routing to break within the Microsoft's backend.

Microsoft Teams - Operator Connect - Manage Number Usage



Change the Usage of numbers in the Microsoft Tenant, by selecting the radio button in the appropriate column, or simply release them by selecting the radio button right-hand column.
Note that, because this action works by releasing and re-uploading numbers, it is not able to change the Usage of numbers that have been assigned to users, because they cannot be released.

Filter Numbers...

User Number:
Requires Full Licence

Service Number:
Requires Virtual Licence

Failed to upload or a
Portal user has selected
this option and hit save

Area Code	Range	Number	<input type="radio"/> User (32)	<input type="radio"/> Voice App (3)	<input type="radio"/> Released (29)
Swindon	1 Range(s)	30 Number(s)	<input checked="" type="radio"/> User	<input type="radio"/> Voice App	<input type="radio"/> Released
Bicester	3 Range(s)	3 Number(s)	<input type="radio"/> User	<input type="radio"/> Voice App	<input type="radio"/> Released
Lea Valley	1 Range(s)	1 Number(s)	<input type="radio"/> User	<input type="radio"/> Voice App	<input checked="" type="radio"/> Released
London	4 Range(s)	4 Number(s)	<input type="radio"/> User	<input type="radio"/> Voice App	<input type="radio"/> Released
	02033183997 (P)	02033183997 (P)	<input type="radio"/> User	<input checked="" type="radio"/> Voice App	<input type="radio"/> Released
	02038554848 (P)	02038554848 (P)	<input type="radio"/> User	<input type="radio"/> Voice App	<input checked="" type="radio"/> Released
	02038554850 (P)	02038554850 (P)	<input type="radio"/> User	<input type="radio"/> Voice App	<input checked="" type="radio"/> Released
	02038554853 (P)	02038554853 (P)	<input type="radio"/> User	<input type="radio"/> Voice App	<input checked="" type="radio"/> Released
London	3 Range(s)	3 Number(s)	<input type="radio"/> User	<input type="radio"/> Voice App	<input type="radio"/> Released
London	20 Range(s)	21 Number(s)	<input type="radio"/> User	<input type="radio"/> Voice App	<input checked="" type="radio"/> Released
London	2 Range(s)	2 Number(s)	<input type="radio"/> User	<input type="radio"/> Voice App	<input type="radio"/> Released

← Back

✓ Save

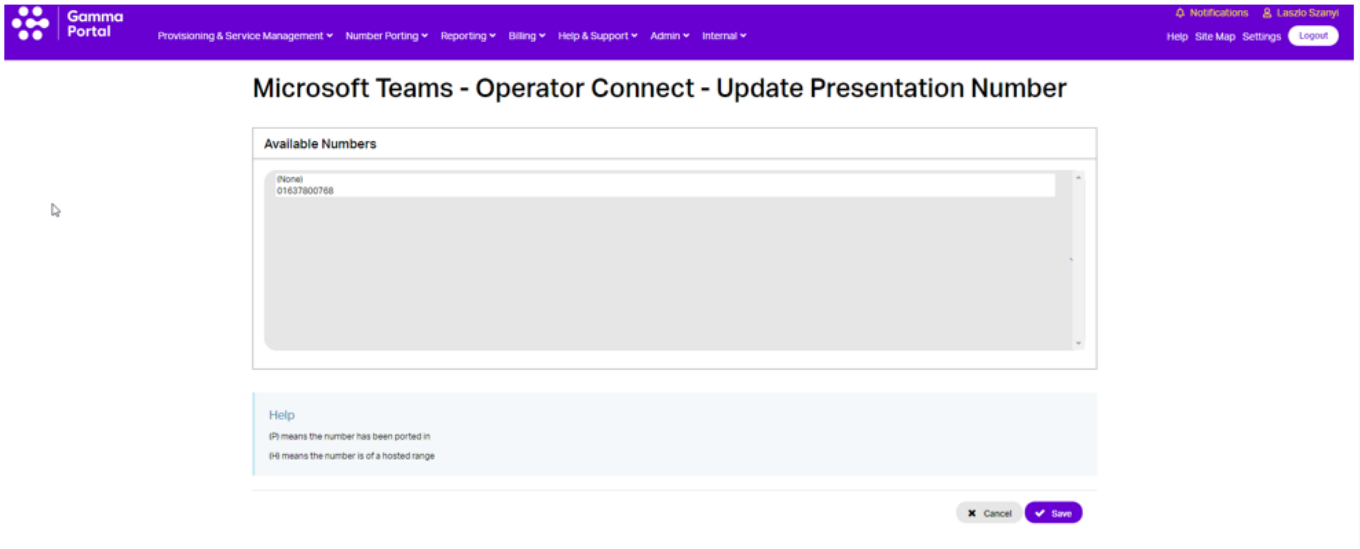
Update Presentation Number

There is an option to Update Presentation Number which enables customers to select a single presentation number from the numbers associated with the Service. This is implemented within the Gamma environment and applied after any CLI presentation configured within the Teams Tenant itself. Any Geographic or Non-Geographic number associated with the Service can be selected, given both are terminated natively within the service.

There are two areas within the portal where the presentation number can be edited:

Within the number presentation section under Service Details, whereby the edit function will take you to the screen to allow you to choose from the list of available numbers

As an in-life action where you would choose "Update Presentation Number" from the action list drop-down which will again screen to allow you to choose from the list of available numbers.



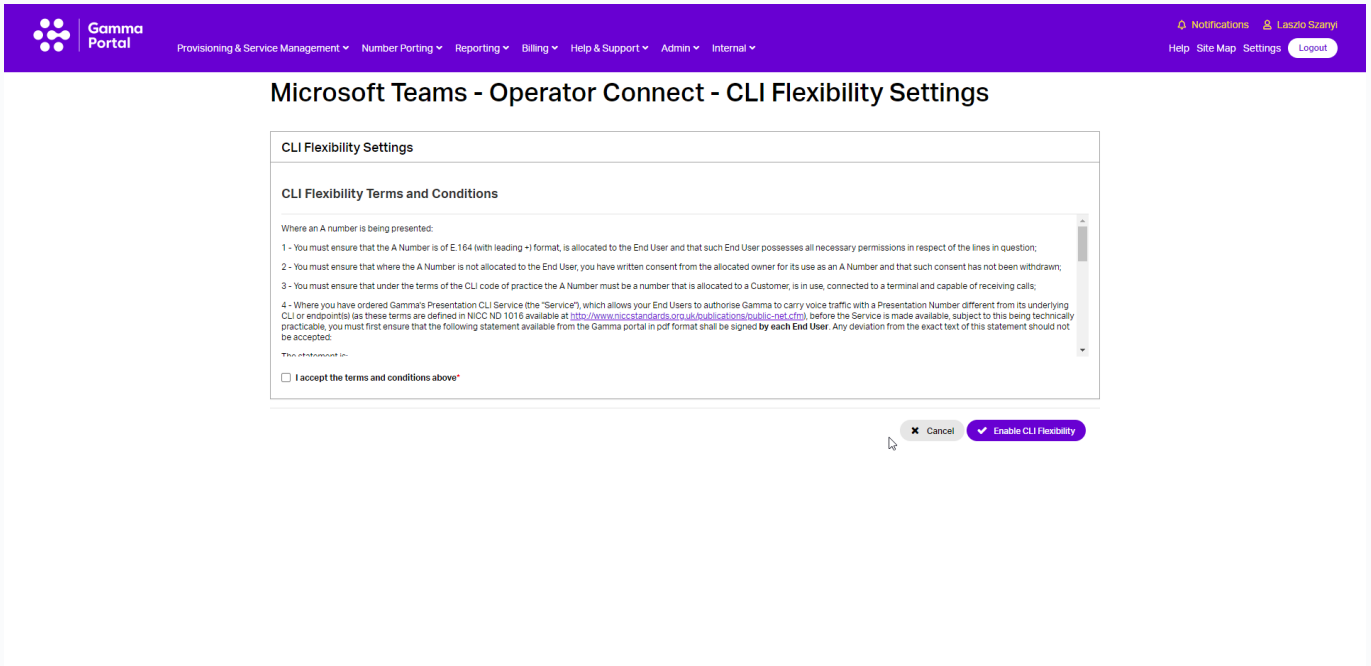
Endpoint

CLI Flexibility Settings

Select the account that has the endpoint you wish to change the CLI Flexibility Settings for and click "View".

Click on the "CLI Flexibility Settings" option in the Actions drop-down and click Continue

This Action allows Users to change the CLI Flexibility Settings for the Endpoint.



Update call barring settings

Select the account that has the endpoint you wish to Update Call Barring Settings for and click “View”.

Click on the “Update Call Barring Settings” option in the Actions drop-down and click Continue.

Gamma Microsoft Teams – Direct Routing offers five call barring options; all are controlled using the Gamma Portal. The call barring options which we offer are:

- No Call Barring
- International Call Barring
- Mobile Call Barring
- Premium Call Barring

- All Call Barring (expect freephone)

New endpoints as standard bar outbound calls to International and Premium Rate numbers. If you require this account to support Call Terminations to International and/or Premium rate numbers, please uncheck the appropriate option(s) below. Please note: In allowing the account to pass these calls, as per the standard Gamma Telecoms Services Agreement, the Channel Partner accepts all call liabilities associated with the account.

Outbound Call Barring

Call Liabilities
New accounts as standard bar outbound calls to International and Premium Rate numbers. If you require this account to support Call Terminations to International and / or Premium rate numbers, please uncheck the appropriate option(s) below. Please note: In allowing the account to pass these calls, as per the standard Gamma Telecoms Services Agreement, the Channel Partner accepts all call liabilities associated with the account.

Premium Calls Barred (09) International Calls Barred Special Services Calls up to 7ppm Barred (064)

Special Services Calls up to 13ppm Barred (087) Mobile Calls Barred (07) Directory Enquiries Calls Barred (118)

All Calls Barred (Including 01, 02, 03, 05, 08 and Shortcodes)

Inbound Call Barring

Allow All Inbound Calls

Bar All Inbound Calls

Divert Destination Barring

International Low Risk Destinations

International Low Risk Destinations International Medium Risk Destinations International High Risk Destinations

Special Service up to 7ppm Destinations (064) Special Service up to 13ppm Destinations (087) Mobile Destinations (07)

01, 02, 03, 05, and 080 destinations

Notification Email Address: *

Once the required changes have been made to the call barring settings click 'Save' to confirm them.

Update CLI Rules

Select the account that has the endpoint you wish to change the Incoming CLI or DDI Rules for and click "View".

Click on the "Update CLI Rules" option in the Actions drop-down and click Continue

Microsoft Teams - Operator Connect - Change CLI Rules

CLI Rules	
Incoming CLI Rule	E.164 format (+44207) ⓘ
Incoming DDI Rule	E.164 format (+44207) ⓘ

From here, you can select what the Incoming CLI or DDI Rule is to be set as. The options you have are:

- Leading Zero (0207...)
- No Leading Zero (207...)
- E.164 Format (+44207...)

Partners should be aware that modifications to the format of the DDI presented to the customer must align with the format currently defined in the applicable Microsoft calling plan in the customer tenant. If the two formats are not aligned, then calls will fail.

Service

Advanced diagnostics

Microsoft Teams - Direct Routing - Advanced Diagnostics - Service ID: 217781

New Diagnostics Journey

- [Unable to make outbound calls](#)
- [Unable to receive inbound calls](#)
- [There is a problem with call quality](#)
- [Either the calling party or the called party cannot hear the other \(One Way Audio\)](#)

[← Return to Service View](#)

Select the account that has the endpoint you wish to access Advanced Diagnostics for and click “View”.

Click on the “Advanced Diagnostics” option in the Actions drop-down and click Continue

This Action Allows You to Start or Resume a Diagnostic Journey, or View Completed Journeys.

Our Microsoft Teams - Operator Connect Advanced Diagnostics Tool has been designed to give you more information to help you determine where a potential fault may lie; making sure that if you do have a fault on your endpoint you can resolve the issue efficiently.

The Tool also allows you to log a fault directly into the Gamma Service Desk without needing to call/email the team.

The journeys we have available for the Advanced Diagnostics Tool are:

- Unable to make outbound calls
- Unable to receive inbound calls

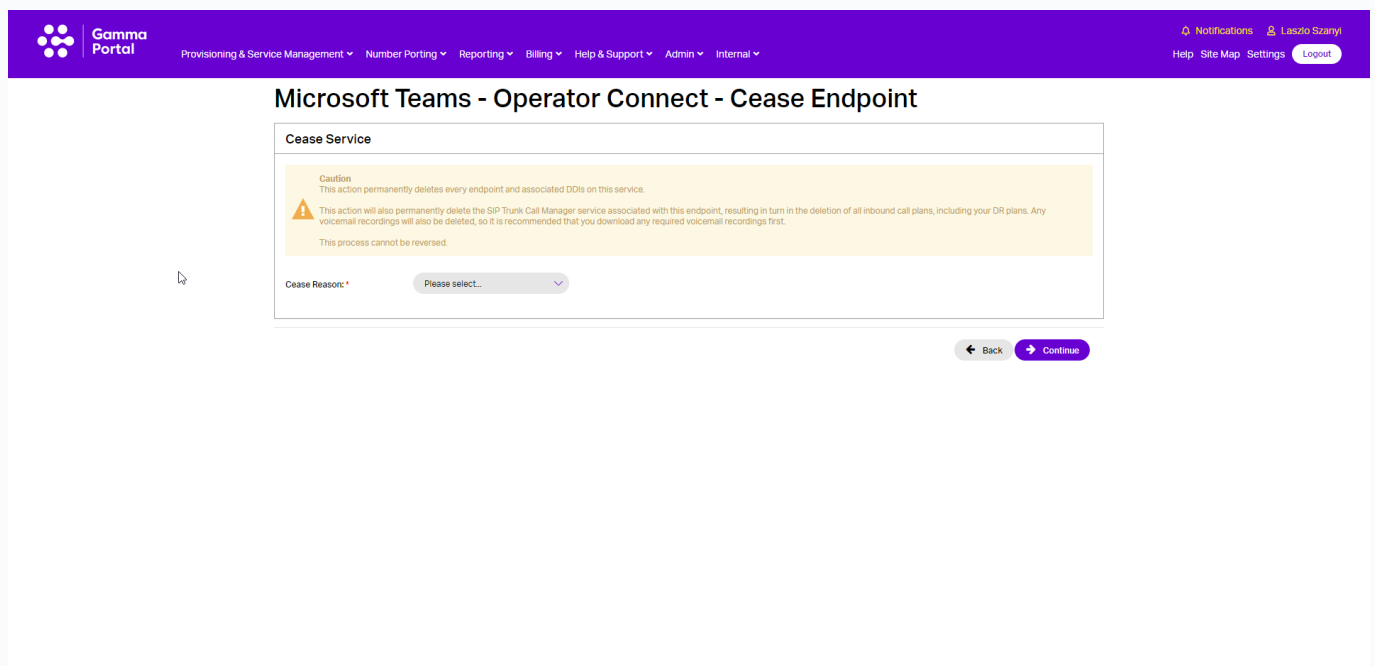
- There is a problem with call quality
- Either the calling party or the called party cannot hear the other (One Way Audio)

Cease End Point

Select the account that has the endpoint you wish to cease and click “View”.

Click on the “Cease Endpoint” option in the Actions drop-down and click Continue.

This Action Allows You to Cease this Endpoint or cancel the Service during Test Mode.



The screenshot displays the Gamma Portal interface. The top navigation bar is purple and contains the Gamma Portal logo, a menu with options like 'Provisioning & Service Management', 'Number Porting', 'Reporting', 'Billing', 'Help & Support', 'Admin', and 'Internal', and user information for 'Laszlo Szary' with a 'Logout' button. The main content area is titled 'Microsoft Teams - Operator Connect - Cease Endpoint'. It features a 'Cease Service' dialog box with a yellow warning background. The warning text states: 'Caution: This action permanently deletes every endpoint and associated DDIs on this service. This action will also permanently delete the SIP Trunk Call Manager service associated with this endpoint, resulting in the deletion of all inbound call plans, including your DR plans. Any voicemail recordings will also be deleted, so it is recommended that you download any required voicemail recordings first. This process cannot be reversed.' Below the warning is a 'Cease Reason:' field with a dropdown menu currently showing 'Please select...'. At the bottom right of the dialog are 'Back' and 'Continue' buttons.

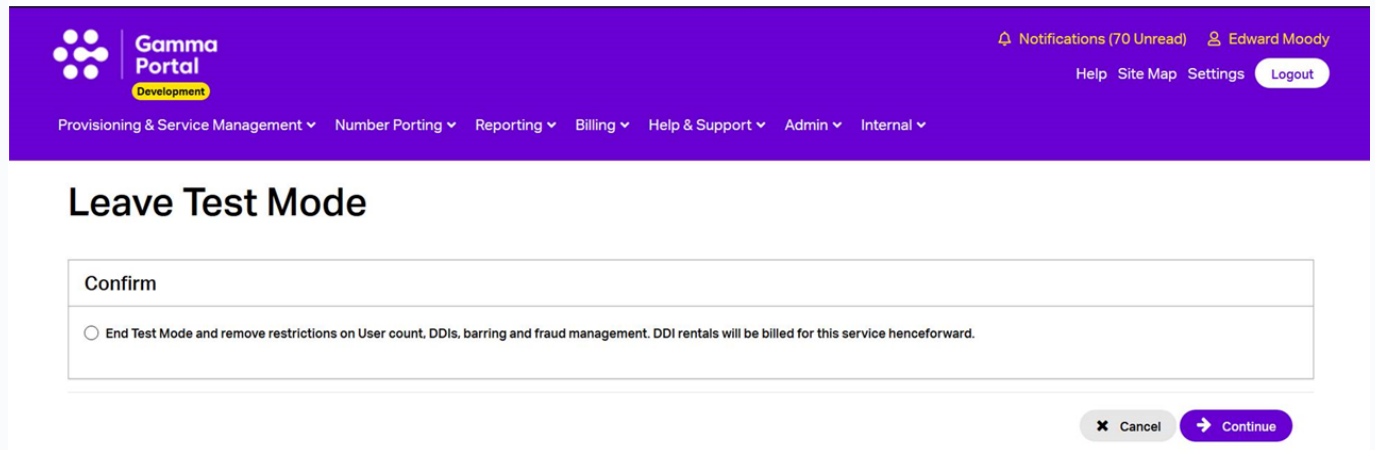
Leave Test Mode

Select the account that has the endpoint which you wish to take out of test mode and click “View”.

Click on the “Leave Test Mode” option in the Actions drop-down and click Continue

By selecting to confirm ending Test Mode and clicking Continue, it will convert into a fully operational service with associated billing and aligned to the contract term chosen. Configuration changes, such as increasing the number of users can be managed In-Life through the Portal.

Banner while in Test Mode.



The screenshot shows the Gamma Portal interface. At the top left is the Gamma Portal logo with a 'Development' tag. The top right shows a user profile for Edward Moody and 70 unread notifications. A navigation bar contains links for Provisioning & Service Management, Number Porting, Reporting, Billing, Help & Support, Admin, and Internal. The main heading is 'Leave Test Mode'. Below it is a 'Confirm' section with a radio button and the text: 'End Test Mode and remove restrictions on User count, DDIs, barring and fraud management. DDI rentals will be billed for this service henceforward.' At the bottom right are 'Cancel' and 'Continue' buttons.

Configure Fraud Management

The Fraud Management System (FMS) feature allows Microsoft Teams - Operator Connect channel partners to protect themselves from fraudulent activity from endpoints that have fallen victim to hacking or excessive unauthorised call spends. The feature allows partners to pre-set individual call limits against specific Microsoft Teams endpoints and have automatic call barring invoked if these thresholds are breached.

For full information on Fraud Management please see the Microsoft Teams - Operator Connect Service Description.

The FMS is the default option when you are provisioning a Teams endpoint unless you choose to remove this default on the order. You can add/remove the FMS back on at any time. To do this, please follow the below steps.

From here you can switch Fraud Management On or Off and select your daily spend limit (defaulted to £500). The daily spend limit is a rolling 24 hr aggregation of call charges across all channels on that endpoint, the time starts when the endpoint is successfully commissioned as part of a new order or when the feature is configured and then 'saved' on an existing endpoint. The 24 hr clock will reset if the threshold is breached and subsequently has the blocking removed.

The weekly spend limit is a rolling 7-day aggregation of call charges across all channels on that endpoint, the time starts when the endpoint is successfully commissioned as part of a new order or when the feature is configured and then 'saved' on an existing endpoint. The 7 day clock will reset if the threshold is breached and subsequently has the blocking removed.

In the "Warning (%)" text box enter at what threshold you'd like us to send a warning text/email out (defaulted to 70%).

If you want to set up Fraud Management and have the warning email sent to multiple email addresses, you can do this by separating the email addresses with a semi colon.

Teams Endpoint is barred because of Fraud

Management

If the endpoint exceeds either the 24 hour or 7 Day limit, the endpoint will be automatically barred from making any outbound calls, (with the exception of emergency service calls). An email will then be sent from 'Gamma Fraud Management Systems' containing the following details and will be delivered to the address configured in the original notification alert:

- Action: All Calls Barred
- Threshold Breach Period
- Endpoint Identification
- Total Call Duration
- Total Call Cost
- Total Number of Calls

The email will contain an attachment with the relevant CDRs for the period covered. This detail can be used to assist in the determination of whether fraudulent calls have been made.

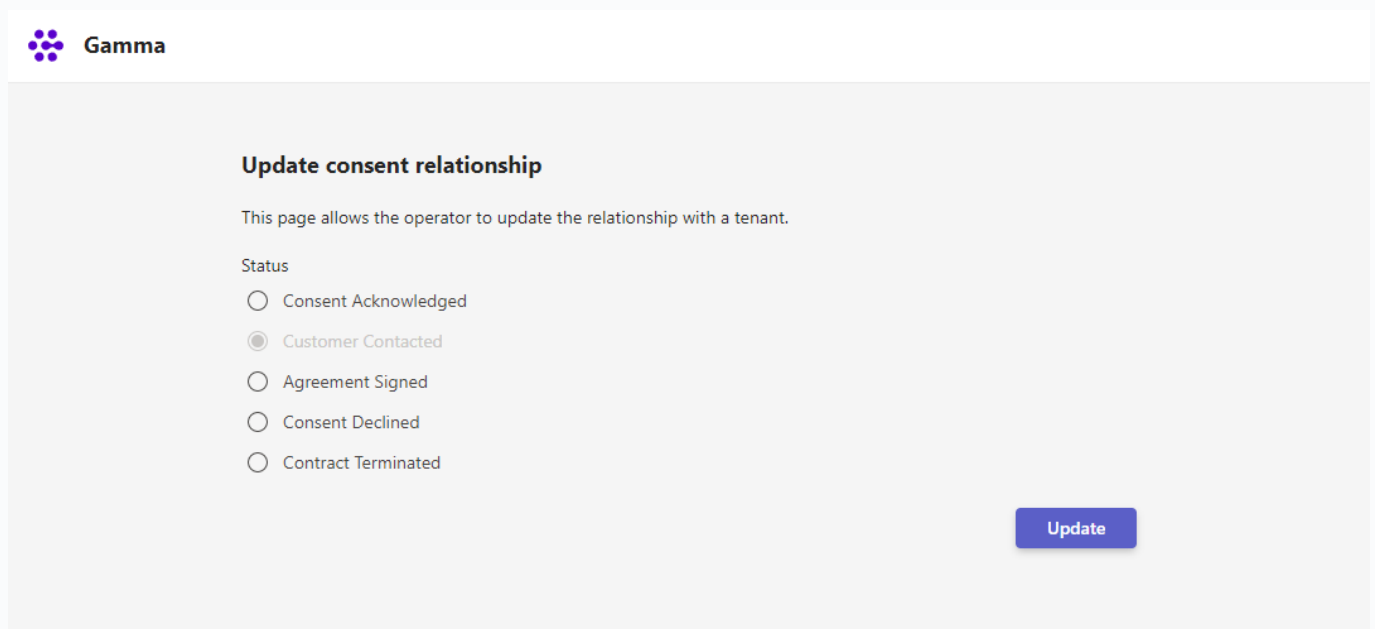
It is the Channel Partner's responsibility to inform the end user as to the reason that Call Blocking has been applied to their account. End users will receive a 'fast busy' when attempting to make outbound calls. In a future release, call attempts will be diverted to a recorded announcement instructing them to contact their service provider.

Update Customer Relationship

Select the account that has the endpoint you wish to update customer relationship and click “View”.

Click on the “OC Update Customer Relationship” option in the Actions drop-down and click Continue

By selecting to Update Customer Relationship and clicking Continue, it will take you to a new page where you can update the customer relationship status.



The screenshot shows the Gamma portal interface for updating a customer relationship. At the top left is the Gamma logo. The main heading is "Update consent relationship". Below this is a descriptive sentence: "This page allows the operator to update the relationship with a tenant." Underneath, there is a "Status" section with five radio button options: "Consent Acknowledged", "Customer Contacted" (which is selected), "Agreement Signed", "Consent Declined", and "Contract Terminated". A blue "Update" button is located at the bottom right of the form area.

Resend order confirmation email

If you need another copy of your confirmation email, you can resend this by going onto the Gamma Portal, select 'Provisioning & Service Management', 'Voice Connectivity', Microsoft Teams - Operator Connect' then 'Service Management'.

Select the 'Actions' drop-down box and select 'Resend Order Confirmation Email'.

Microsoft Teams - Operator Connect - Resend Order Confirmation Email

 Please note that this will resend the order confirmation email to the Channel Partner email address

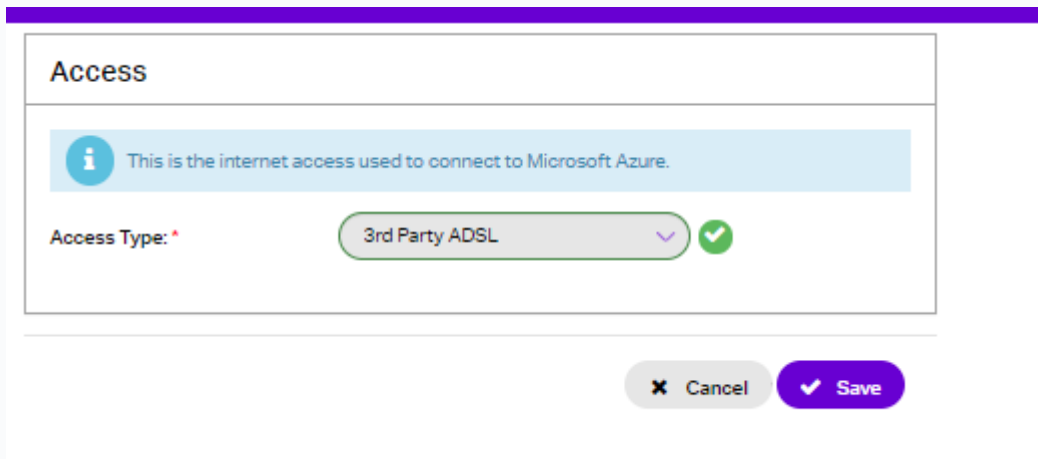
 

Update access type


Select the account that has the endpoint you wish to update the Access type for and click “View”.



Click on the “Update Access Type” option in the Actions drop-down and click Continue

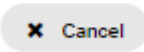

This Action allows you to update the Access Type associated with this service.



Access

 This is the internet access used to connect to Microsoft Azure.

Access Type:  

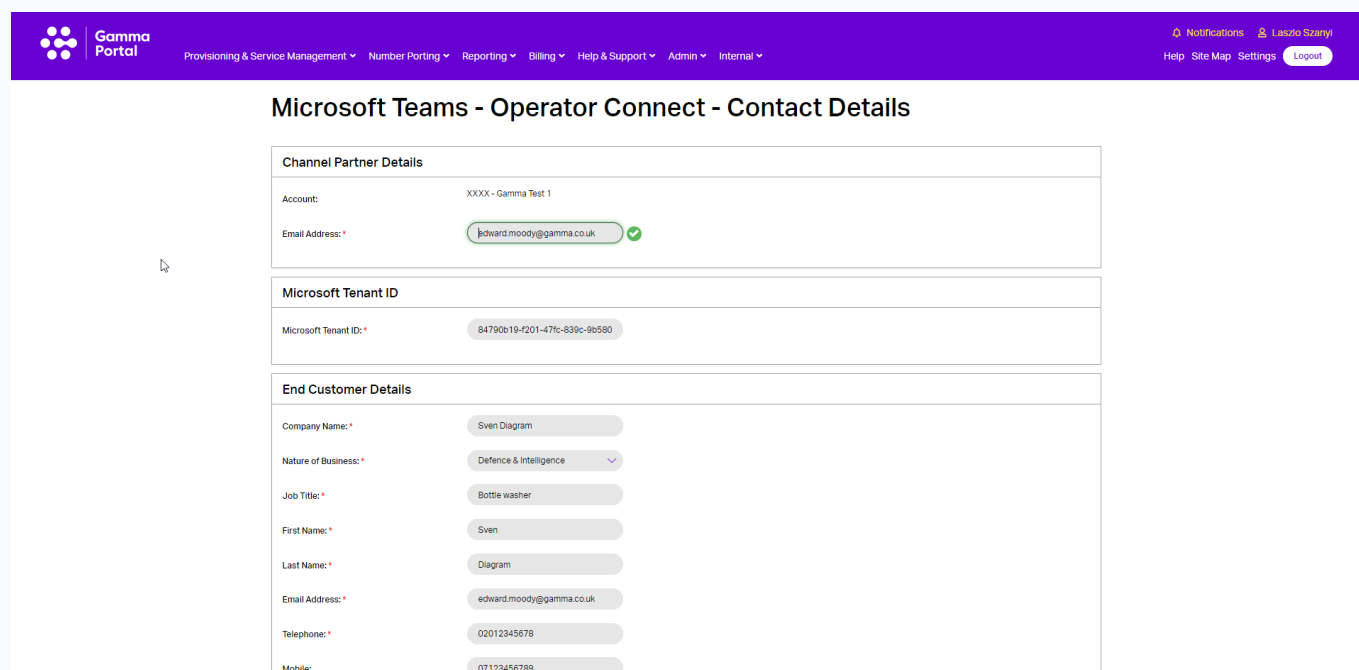
 

Update Customer Details

Select the endpoint you wish to update the Customer Details for and click “View”.

Click on the “Update Customer Details” option in the Actions drop-down and click Continue.

This Action Allows You to Update Customer Details:



Gamma Portal | Provisioning & Service Management | Number Porting | Reporting | Billing | Help & Support | Admin | Internal | Notifications | Laszlo Szanyi | Help | Site Map | Settings | Logout

Microsoft Teams - Operator Connect - Contact Details

Channel Partner Details	
Account:	XXXX - Gamma Test 1
Email Address: *	jedward.moody@gamma.co.uk ✓

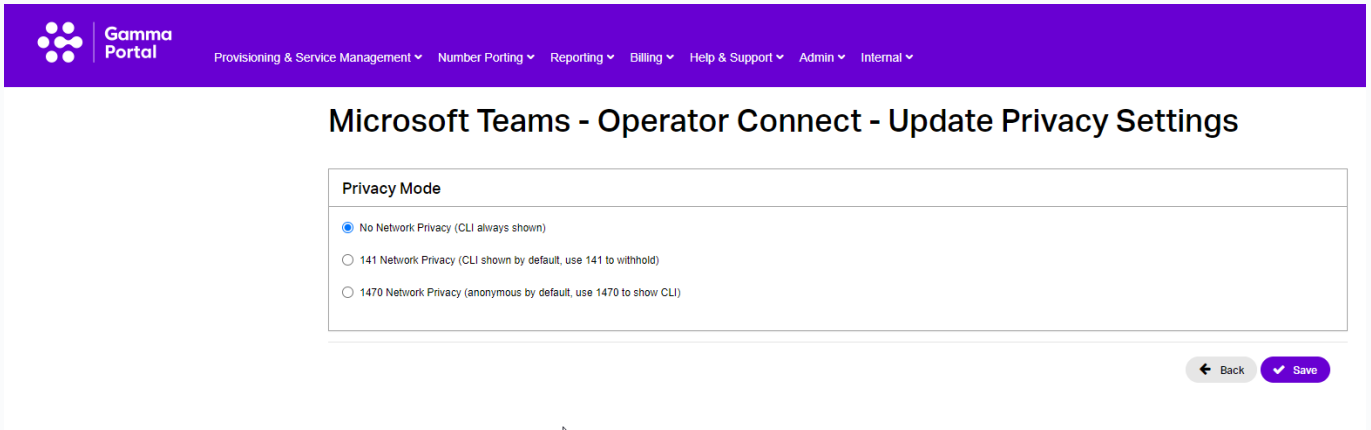
Microsoft Tenant ID	
Microsoft Tenant ID: *	84790b19-201-47fc-839c-9e580

End Customer Details	
Company Name: *	Sven Diagram
Nature of Business: *	Defence & Intelligence
Job Title: *	Bottle washer
First Name: *	Sven
Last Name: *	Diagram
Email Address: *	edward.moody@gamma.co.uk
Telephone: *	02012345678
Mobile:	07123456789

Update Privacy Settings

You can set up on the Gamma Portal if you'd like your Teams service to either:

- Always show your telephone number (No privacy feature)
- Always show your telephone number, and dial 141 before you make a call to withhold your telephone number.
- Always hide your telephone number, and dial 1470 to show your telephone number.



Select the account that has the endpoint you wish to update the Privacy Settings for and click “View”.

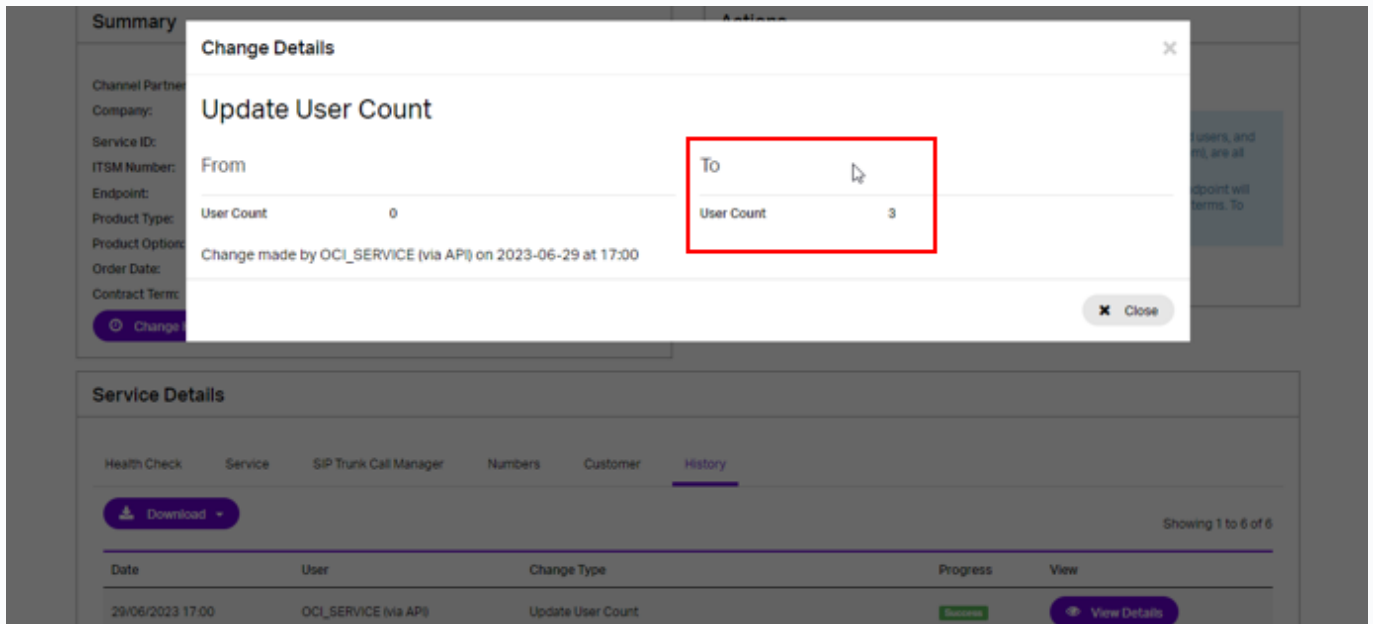
Click on the “Update Privacy Settings” option in the Actions drop-down and click Save.

Update User Count

The Update User Count In-Life action is no longer available. The User Count is now automatically updated when a number with ‘User’ usage type is assigned to a User in Teams Admin Centre via the Teams Administrator.

The User Count automatic update is being processed every 4 hours, at 8:00, 12:00, 16:00, etc. The User Count is the total User assigned numbers in Teams Admin Centre.

The User Count Update details and the actual User Count figure can be checked via the Service Details History on Gamma Portal:



To check the actual User Count figure, find the latest change in the History where User: OCI_SERVICE (via API) and Change Type: Update User Count and click 'View Details'. The actual figure is highlighted on the above screenshot.

Please note: if the Operator Connect Endpoint status is not active (e.g. With Gamma Support) then the User Count will not be updated. The number assignments will keep updating in the background and all changes will be applied when the endpoint status is 'Active'.

Manage User Count settings

The Manage User Count Settings action allows you to:

- Set up email notifications for user count changes on your Operator Connect service. When enabled, Gamma will notify any listed email destinations of user count changes that have occurred throughout the day.
 - The current number of users in the tenant with Gamma-assigned DDIs will contribute to the user count value.

- Record the number of users your end customer has committed to and view the current user count and peak user count values. These will also be collated in any issued notifications.

From the endpoint view page of the Operator Connect service you wish to update, select the “Manage User Count Settings” option from the Service section of the Actions dropdown and click Continue.

Microsoft Teams - Operator Connect - Manage User Count Settings

User Count Settings

Number of Users
Receive daily email notifications if there are any changes to users with assigned DDIs on the provisioned service

Enable Notifications:

Email Address(es):

Committed Number of Users:

Number of Users With Assigned DDIs: 3

Peak User Count This Month: 4

[X Back](#) [✓ Save](#)

On this page:

- You can enable/disable user count notifications via the checkbox.
- Enter the email addresses of any team members or departments you would like to keep apprised of user count changes associated with this service.
- You can make a note of the number of users agreed between yourself and your customer. This committed user count is purely informational and helps you track changes against expectations.
- You can view the current user count registered against this service.
- You can view the highest user count value recorded in the calendar month so far. This value

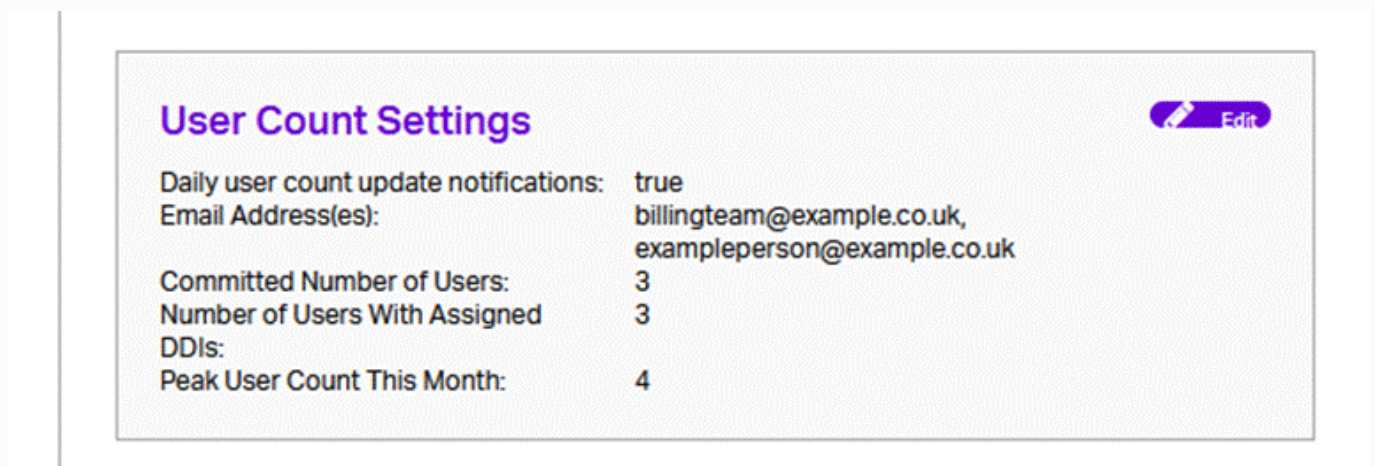
resets at the start of every month.

Click Save to proceed with any configured settings.

Once enabled, an email notification will be issued daily if:

- Enable Notifications has been checked.
- At least one email address has been specified.
- There has been at least one successful user count update during the preceding day.

Your currently configured settings can be viewed in the User Count Settings panel under the Service tab in the Service Details section of your service view page:



The screenshot shows a panel titled "User Count Settings" with an "Edit" button in the top right corner. The panel contains the following configuration details:

Daily user count update notifications:	true
Email Address(es):	billingteam@example.co.uk, exampleperson@example.co.uk
Committed Number of Users:	3
Number of Users With Assigned DDIs:	3
Peak User Count This Month:	4

Number Migrations

For number migrations from Direct Routing to Operator Connect the process has recently changed, you will now need to use the the following PowerShell cmdlet which creates a request to release Direct Routing telephone numbers from Microsoft Teams telephone number management inventory.

<https://learn.microsoft.com/en-us/powershell/module/teams/new-csonlinetelephonenumberreleaseorder?view=teams-ps>

Numbers to be migrated then can be added using a comma-separated list of numbers, or you can add a range by separating the first and last numbers with a slash (Starting/EndingNumber).

The cmdlet is an asynchronous operation and will return an OrderId as output. You can use the link below cmdlet to check the status of the OrderId, including any error or warning messages that might result from the operation.

<https://learn.microsoft.com/en-us/powershell/module/teams/get-csonlinetelephonenumberorder?view=teams-ps>

Please note that these commands are only in the new release of PowerShell 6.7.1 which is currently in preview. To download this version please use;

<https://www.powershellgallery.com/packages/MicrosoftTeams/6.7.1-preview>

This is due to a recent change in the behaviour of Microsoft's network, where unassigned numbers now enter Microsoft's number inventory which is flagging as unknown in Gamma's number status report, which is resulting in the 'Skype for Business' error.