

Manage My Mobiles - Alert Types

Global

Global alerts allow you to monitor usage on all mobile numbers. On this page, you can configure the thresholds for these alerts. Click 'Configure Subscriptions' to define the subscribers who will receive notifications when the thresholds are reached.

A threshold defined globally will apply to every mobile number. You can override these at a group, or individual level.

Global usage alerts allow you to monitor usage on all mobile numbers. On this page, you can configure the subscribers for these alerts which will determine who will receive notifications when the thresholds are reached. Click 'Configure Thresholds' to define the levels that will trigger an alert.

A subscriber at a Global level will receive a notification whenever any mobile number reaches a defined threshold (unless overrides have been set). A subscription can be configured to send notifications via email or SMS.

Group

Group alerts allow you to monitor usage on mobile numbers within a defined group. On this page, you can configure the thresholds for these alerts. Click 'Configure Subscriptions' to define the subscribers who will receive notifications when the thresholds are reached.

You can override any global thresholds that have been setup using the override switch. A threshold defined on a group applies to all mobile numbers within the group. You can override an individual mobile number by managing the person it is allocated to.

Group usage alerts allow you to monitor usage on mobile numbers within a defined group. On this page, you can configure the subscribers for these alerts which will determine who will receive notifications when thresholds are reached. Click 'Configure Thresholds' to define the levels that will

trigger an alert.

A subscriber at a Group level will receive a notification whenever any mobile number within the group reaches a defined threshold (unless overrides have been set). Subscribers to Global alerts will still receive notifications, even if you define additional subscriptions against this Group. A subscription can be configured to send notifications via email or SMS.

Person

Alerts for a Person allow you to monitor usage on individual mobile numbers. On this page, you can configure the thresholds for these alerts. Click 'Configure Subscriptions' to define the subscribers that will receive notifications when the thresholds are reached.

You can override both Global and Group thresholds using the override switch. A threshold defined on a Person will only apply to the number allocated to them.

Usage alerts for a Person allow you to monitor usage on individual mobile numbers. On this page, you can configure the subscribers for these alerts, determining who will receive notifications when thresholds are reached. Click 'Configure Thresholds' to define the levels that will trigger an alert.

A subscriber at an individual, Person level will receive a notification whenever the mobile number allocated to the Person reaches a defined threshold. Both Global and Group subscribers will still receive notifications, even if you define additional subscriptions against this Person. A subscription can be configured to send notifications via email or SMS.