

Mobile - Activating a Service

There are two methods of activating a service, either activating an individual service or activating all services within a provisioning order

Activating an individual service

Step 1

From the Gamma Portal, go to Provisioning and Service Management >> Mobile >> Live Service Management.

Step 2

On the Live Service Management page, Search for your Partner Account. And follow the steps required to provision the service you require. Once you have done this return to the Live Service Management page to activate your service.

Service Management Help

Account:

Company Name: Mobile Network:

APN:

Mobile Number:

SIM:

Subscriber name:

Tariff Type:

Port Date:

Order Status:

Records Per Page: Max Results Returned:

No results found

Account	Company	Mobile Number	SIM (ICCID)	Subscriber	Order Status	Activation Date	Porting Mobile Number	Port Date	Mobile Network	Bundle	Service Description	Options
There are no results for this request												

Step 3

The Mobile Numbers now need to be activated, you can do this via the options button and select 'Activate Service'.

Service Setup and Management

Help

Account: [Dropdown]

Company Name: [Dropdown: -n/a-] Network: [Dropdown: Any Network]

MSISDN: [Text Field] SIM (ICCID): [Text Field]

Subscriber name: [Text Field: polly]

Bundle Package Reference Number: [Text Field] Bundle Package Name: [Text Field]

Tariff Type: [Dropdown: Please Select] Contract ending within: [Dropdown: Please Select]

Port Date: [Text Field] Order Status: [Dropdown: Any Status]

Records Per Page: [Dropdown: 10] Max results returned: [Dropdown: 100]

Search [Text Field]

Download [Dropdown]

Showing 1 to 1 of 1

Account	Company	MSISDN	SIM (ICCID)	Subscriber	Order Status	Network	Activation Date	Porting MSISDN	Port Date	Contract End	Bundle	Service Description	Options
[Blurred]	[Blurred]	[Blurred]	[Blurred]	[Blurred]	[Blurred]	[Blurred]	[Blurred]	[Blurred]	[Blurred]	[Blurred]	[Blurred]	Child Gamma Sharer 750	<ul style="list-style-type: none">ViewHistoryActivate ServiceCancel OrderAmend Service Contact Details

Step 4

You will then be returned to the Live Service Management page where you will see a green banner to inform you that the activation will be requested on the network immediately, but specific service may take a few minutes to be applied.

Service Setup and Management

[Help](#)

The activation will be requested on the network immediately, but specific network services (e.g International calling) may take a few minutes to be applied.

Account:	<input type="text"/>		
Company Name:	<input type="text" value="-n/a-"/>	Network:	<input type="text" value="Any Network"/>
MSISDN:	<input type="text"/>	(mobile CLI, leading with 44):	<input type="text"/>
Subscriber name:	<input type="text" value="polly"/>		
Bundle Package Reference Number:	<input type="text"/>		
Tariff Type:	<input type="text" value="Please Select"/>	Contract ending within:	<input type="text" value="Please Select"/>
Port Date:	<input type="text"/>	Order Status:	<input type="text" value="Any Status"/>
Records Per Page:	<input type="text" value="10"/>	Max results returned:	<input type="text" value="100"/>

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Account	Company	MSISDN	SIM (ICCID)	Subscriber	Order Status	Network	Activation Date	Porting MSISDN	Port Date	Contract End	Bundle	Service Description	Options
					Pending		2016-02-23	-				Child Gamma Sharer 750	<input type="button" value="Options"/>

Service Management

Activating all services in a Provisioning Order

Step 1

Service Setup and Management Help

The activation will be requested on the network immediately, but specific network services (e.g. international calling) may take a few minutes to be applied.

Account:

Company Name: Network:

MSISDN: (mobile CC, leading with 44)

Subscriber name:

Bundle Package Reference Number: Bundle Package Name:

Tariff Type: Contract ending within:

Port Date: Order Status:

Records Per Page: Max results returned:

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Account	Company	MSISDN	SIM (ICCID)	Subscriber	Order Status	Network	Activation Date	Porting MSISDN	Port Date	Contract End	Bundle	Service Description	Options
					Pending		2010 02 23					Chat Gamma Starter 750	<input type="button" value="Options"/>

On the Gamma Portal go to Provisioning & Service Management >> Mobile >> Provisioning Management

Step 2

Search for the Provisioning Order you wish to activate. This can be done by entering any combination of Account, Order Reference, Username, Mobile Number or SIM.

Provisioning Order Management Help

Account:

Order Reference:

Username:

Contains Mobile Number:

Contains SIM (ICCID):

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Order Reference	Company Name	Order Status	Date Provisioned	Date Activated	User Name	Options
22662	Gamma Test Company	Provision Successful	29/05/2019	N/A	davidk	<input type="button" value="Options"/>

View / Activate

Any Provisioning order with a status of "Provision Successful" can be activated. This will active all services within the order. Click on the "Options" button and then "View/Activate"

Step 3

Provisioning Order View (22662)

→ Activate All Download ▾ Showing 1 to 1 of 1

Mobile Number	SIM (ICCID)	Provision Order Status	Errors
447458050316	8944391000000689560	Provision Successful	

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Once you have verified that it is the required order, click on the “Activate All” button to activate all services within the Order.