

Porting a Number Onto an Active Gamma Mobile Connection

Please be aware that the calendar that shows available porting dates when validating your PAC does not take into account Bank Holidays currently. Please keep this in mind when validating PACs.

Step 1

You need to obtain a PAC and Mobile Numbers (mobile telephone number) from your customer. Your customer does this by contacting their current provider and requesting a PAC.

If your customer is using the same mobile telephone, you will be requested to enter the IMEI during the provisioning process. To get this, ask your customer to type in [*#06#](#) on their telephone keypad.

Step 2

Make sure that you've got an available Mobile Number that you can activate with your customers details. This won't be their permanent number, but we need a temporary number during the port process.

Step 3

The next step is to validate the PAC and choose a port date, this is done by going to Provisioning & Service Management > Mobile > Live Service Management. Then you will need to select the relevant account and select search. Then use the options tab to select port in Mobile Number(s).

Service Management

Help

Account:

Company Name:

APN:

Mobile Number:

Subscriber name:

Bundle Package Reference Number:

Tariff Type:

Port Date:

Records Per Page:

SIM:

Bundle Package Name:

Contract ending within:

Order Status:

Max Results Returned:

Search















Download

No results found

Account	Company	Mobile Number	SIM (ICCID)	Subscriber	Order Status	Activation Date	Porting Mobile Number	Port Date	Contract End	Bundle	Service Description	Options
There are no results for this request												

Options

Options

-  View Service
-  View History
-  View Data Usage
-  Suspend Service
-  Change Number
-  Amend Service Options
-  Amend Service Contact Details
-  Change SIM
-  Change Tariff
-  Renew Funding
-  **Accept PAC or STAC**
-  Request PAC or STAC
-  Terminate Service
-  Raise Fault

Step 4

Once you have selected Port in Mobile Number(s) on the screen enter the Mobile Number and its associated PAC. Then select "Validate PAC" and then choose a Port Date. Note if you leave the date

blank it will default to next working day. Then select submit to complete the process.

Port In Number Help

✓ PAC validated successfully.

Mobile Number: 447984571358 SIM (ICCID): 894439100000452258

Port In Details

Port In Mobile Number: ⓘ

PAC: ✓ Validate PAC

Port Date: ⓘ

This port can take place between 2019-05-30 and 2019-06-04

← Back ↻ Reset ✓ Submit

What Happens Next?

Once the request has been received, the mobile number will have a status of “Active, Pending Port In” and the associated Porting number will be displayed along with the Port date.

🔍 Search

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Account	Company	Mobile Number	SIM (ICCID)	Subscriber	Order Status	Activation Date	Porting Mobile Number	Port Date	Contract End	Bundle	Service Description	Options
Charterhouse Voice & Data PLC (Mobile RM)	Seymours Estate Agents Ltd	447984571358	894439100000452258	Lloyd Moss	Active Pending Port In	17/01/2018	447779998885	29/01/2018			Business Extra	☰ Options ▾

The port will complete on the Port date by 4pm , after this time all incoming calls to that number will be received on the Gamma SIM and all outgoing calls will from the Gamma SIM will have the Ported number as the originator.