

Date Changes

To request a date change for a Non-Geographic Port Order you can do this once an order is 'Accepted to Port' by using the Gamma Portal.

You should simply go to Number Porting, Non-Geographic Porting and select Non-Geographic Port Search". Search for your port order and open the port order up. Once you have the order click the "Add Note" button and type in the new date you wish. This will go to the owner of your port order who will pick up your request.

If your port is due to happen within the next 48 hours, please call the Porting Desk once you've made this request to ensure that we can call the Range Holder as well.

Port Order #730209

Order ID

730209

Main Telephone No

0114 340000

Raised By

Emma Hughes

Date Order Placed

2016-06-04 18:16:08.267

Status

Accepted to Port

Losing Communications Provider

-

Range Holder

-

Organisation

Gamma Ltd

Notes

Download

Date/Time	Note By	Summary	Notes	Attachment
10/06/2016 13:17	Emma Hughes	Acceptance / 22/06/16	Dear [redacted], We've had confirmation from BT IPEX that your order Reference [redacted] has been accepted for Porting Date of 22/06/16. Main Number : [redacted] Updates for this order will now be managed from the Gamma portal, you can also add notes to the order if you need to provide us with any...	None
09/06/2016 12:37	Emma Hughes	Customer update - Order placed to IPEX	Dear [redacted], Thank you for your request to move [redacted] to the Gamma network. Your order reference number is [redacted]. Your order has been accepted by Gamma (this means we have confirmed the Range Holder and we have checked that the LCP is a Network Operator). We've now placed the order wit...	None
04/06/2016 19:16	ITSMAUTO	Geographic 0114 340000 to 0114 340000	Channel Partner Name: [redacted] Channel Partner Account Number: [redacted] Channel Partner Contact: [redacted] Channel Partner Email: [redacted] Partner telephone number: [redacted] Customer Company Name: [redacted] Customer Name: [redacted]	None

Cancel

Add Note