

PhoneLine+ Package Selection

A Solution Designed for Micro-Businesses

In today's fast-paced world, staying connected is critical for business success. PhoneLine+ is built to meet the unique needs of micro-businesses, offering flexibility, reliability, and security. No matter the customer requirement, PhoneLine+ provides a license to fit.

From essential calling features to advanced mobility integrations, you can select the right option to keep your customer's business connected and secure.

PhoneLine+ packages

PhoneLine+

- **Use case example: Those working in the trades industry.**

As a tradesperson handling every stage of your work, you don't have time to juggle missed calls, voicemails and after-hours enquiries. Your landline is your lifeline, but being tied to one location isn't practical. This is where PhoneLine+ comes in.

Designed for professionals who rely on direct communication, PhoneLine+ gives you the flexibility to manage calls from anywhere. Whether you're on-site, in transit, or handling paperwork, you can stay responsive without disruptions.

Standard PhoneLine+ package features include:

- Improved app design
- Inbound and outbound calling
- Call divert and anonymous call rejection
- Call hold
- Personalised voicemail
- CLI presentation and withhold number
- Number blocking and out of hours scheduling
- Voicemail to email
- Simultaneous ring
- Enhanced presence
- Call waiting
- Do Not Disturb (DND)
- Basic call analytics
- Attended transfer
- Call notes

- Speed dials
- Bulk contact import/export
- LDAP.

PhoneLine+ Office

- **Use case example: Office-based businesses.**

For consultancies, and office-based businesses, staying connected with customers while managing daily operations is a challenge.

PhoneLine+ Office ensures your team never misses an important call, whether they're in the office, working remotely, or handling multiple inquiries at once.

With multi-device access, seamless call routing, and voicemail-to-email transcription, your team can respond quickly and professionally without being tied to a desk. No complex systems, no expensive hardware, just reliable, flexible communication that keeps your business running smoothly.

Office package includes all features available in the standard package, plus:

- Basic hunt groups
- IVR / auto-attendant
- Number mirroring

- Call pull
- Alpha tagging
- N-Way calling.

PhoneLine+ Anywhere

- **Use case example: Education sector.**

For tutors, training providers, and education consultants, staying connected with students, parents, and institutions is essential, but being tied to a landline isn't practical.

PhoneLine+ Anywhere lets you manage calls professionally from any device, whether you're teaching on-site, working remotely, or traveling between sessions.

With voicemail-to-text transcription, remote call handling, and 2-way SMS, you'll never miss an important message, while keeping distractions to a minimum.

Anywhere package includes all features available in the standard and office packages, plus:

- Virtual mobile numbers
- SMS
- E-SIM

- WhatsApp Integration.