

# Call Line Identity (CLI) Rules

You are able to change the incoming CLI presentation rules to one of the following options:

- Leading Zero (0207...)
- No Leading Zero (207...)
- E.164 Format (+44207...)

This determines how the Gamma network will present the “From” field to the CPE. Whenever you make a change, these are recorded in the Endpoint history.

## **Step 1**

From the Gamma Portal, go to “Provisioning and Service Management”, “Voice Connectivity”, “Gamma SIP Trunks” and “Service Management”.

**If you don't have this option contact your Portal Administrator (Help and Support and Portal Administrators) or contact your Internal Account Manager.**

## **Step 2**

Select the account that has the endpoint you wish to change the CLI Rules for and click “View”.

# Gamma SIP Trunks Service Search

Use Classic Search

DC2N17AQM394891



Advanced Search Options >

Search

Download

Showing 1 to 1 of 1

Service ID	Company	Endpoint	SBC	Access	Build	SIP Trunk Call Manager	Status	Action
183234	Gamma	DC2N17AQM394891	MSX75	Gamma Broadband - FTTC	Standard		Active	<a href="#">View</a>

## Step 3

Click on the "Update CLI Rules" option in the Actions drop-down and click Continue

# Gamma SIP Trunks Service ID: 175778

## Summary

Channel Partner Account: XXXX - Gamma Test 1  
Company: Gamma  
Service ID: 175778  
ITSM Number: -  
Service Status: Order updated successfully  
Endpoint: DC2N16GEM309711  
Product Type: Gamma SIP Trunks  
Build: Standard

[Export Order](#) [Change History](#) [Back To Search](#) [Refresh](#)

## Actions

Update CLI Rules

This Action Allows You to Update CLI Rules

Select *Request to Test Enhanced Build* to request to test this endpoint in an Enhanced configuration.

Continue

## Service Details

Health Check Service Numbers Customer History

Service Status

Call Barring

## Step 4

From here, you can select what the Incoming CLI Rule is to be set as. The options you have are:

- Leading Zero (0207...)
- No Leading Zero (207...)
- E.164 Format (+44207...)

**The incoming CLI rule refers to the way the FROM header on the PBX is configured for inbound calls. The incoming DDI rule relates to the TO header again which is only applicable to incoming calls.**