

PCI Compliance

We've partnered with a third party to provide a fully-hosted, secure payment solution for contact centres, which can be connected to the Gamma SIP Trunk service and enables contact centre customers to comply with Payment Card Industry Data Security Standard (PCI DSS) regulations.

Using this technology, customers are able to make a payment using their telephone keypad to transmit credit card data directly to the bank which means that Sensitive Authentication Data (SAD) is kept off call and screen recordings. At no point in a transaction is any card data held in the physical contact centre's infrastructure.

Please contact your BDM for details about the sales process as Gamma Pre-Sales will need to be involved on all opportunities.

Specific SIP trunk pricing is detailed on the current published price list on the Billing Home on the Gamma Portal ([Billing](#) [Billing Home](#)).