

Service Acceptance Testing Introduction

The following tests have been defined to be undertaken in commissioning the Customer Premises Equipment (CPE) that is connecting to the Gamma Telecom SIP Trunking Service. Please carry out the following tests and forward the results to siptrunkorders@gamma.co.uk.

If any of these tests fail it is recommended that you contact siptrunkfaults@gamma.co.uk (full contact details are available in the Customer Service Plan, available on the Gamma Portal under Channel Partner Support and Support Documentation) who can help diagnose and resolve any issues.

On successful completion of the tests Gamma will complete the service provisioning and the service will be passed into support.

Should Gamma not receive a response or sign off to this document after 10 working days from handover to confirm testing has been completed, we will assume that the service is working as per required and live.